

MEMORANDUM

DATE: June 2, 2011

TO: Fresno COG Social Service Transportation Advisory Council;
Fresno COG Transportation Technical Committee;
Fresno COG Policy Advisory Committee;
Fresno COG Policy Board; and
The General Public.

FROM: Tony Boren, Executive Director

SUBJECT: STAFF REPORT AND RECOMMENDATIONS FOR "UNMET PUBLIC
TRANSPORTATION NEEDS" PUBLIC HEARING - JUNE 30, 2011

RECCOMENDATION

It is recommended that the Fresno Council of Governments Policy Board find that there are no unmet public transportation needs that are reasonable to meet within the County of Fresno.

DISCUSSION

On June 30, 2011, the Fresno Council of Governments (Fresno COG), as the Regional Transportation Planning Agency (RTPA) for Fresno County, will hold a legally noticed Public Hearing. The purpose of the hearing is to receive public testimony to determine if public transportation needs within Fresno County will be reasonably met in Fiscal Year (FY) 2011-2012 (July 1, 2011, through June 30, 2012), prior to approving claims of Local Transportation Funds (LTF) for streets and roads. The time and place of the Public Hearing have been legally noticed as follows:

Date: June 30, 2011
Time: 5:30 p.m.
Place: Fresno Council of Governments, Sequoia Room
2035 Tulare St., Suite 201
Fresno, California 93721-2004

Transportation Development Act (TDA) - Local Transportation Funds are derived from the State Sales Tax. Of the State's portion of the sales tax revenue, 1/4 of a cent goes to the Local Transportation Fund and may be used for transportation projects. In FY 2011-2012, the estimated Local Transportation Funds for Fresno County are \$25,000,000, of which \$133,000 is programmed for administration and audits, and \$694,535 is programmed for regional transportation planning. Table-1 identifies the amount of project funding each local agency will receive in FY 2011-2012.

Of the Local Transportation Funds available for public transportation and streets and roads, priority must first be given to public transportation, the net difference is then available for street and road projects.

TABLE-1
Available TDA-Local Transportation Funds
For Projects by Local Agencies FY 2011-2012

Agency	Bicycle & Pedestrian Facilities	Social Service Transportation	Regional Transportation Planning	Public Transportation	Total
Clovis	\$50,512	\$132,417	\$70,540	\$2,280,791	\$2,534,260
Coalinga	\$9,941		\$13,883	\$448,892	\$472,716
Firebaugh	\$3,619		\$5,054	\$163,428	\$172,101
Fowler	\$3,006		\$4,197	\$135,715	\$142,918
Fresno City	\$261,926		\$365,781	\$11,826,904	\$12,454,611
Huron	\$4,214		\$5,885	\$190,294	\$200,393
Kerman	\$7,499		\$10,472	\$338,606	\$356,577
Kingsburg	\$5,999		\$8,377	\$270,866	\$285,242
Mendota	\$5,197		\$7,257	\$234,653	\$247,107
Orange Cove	\$5,762		\$8,046	\$260,153	\$273,961
Parlier	\$7,122		\$9,946	\$321,582	\$338,650
Reedley	\$13,676		\$19,099	\$617,524	\$650,299
Sanger	\$13,383		\$18,689	\$604,268	\$636,334
San Joaquin	\$2,123		\$2,965	\$95,853	\$100,941
Selma	\$12,220		\$17,066	\$551,785	\$581,071
Fresno County	\$91,141		\$127,278	\$4,115,328	\$4,333,747
FCRTA	\$0	\$374,723	\$0	\$0	\$374,723
FCEOC (Urban)	\$0	\$711,343	\$0	\$0	\$711,343
TOTALS	\$497,340	\$1,218,483	\$694,535	\$22,456,642	\$24,867,000

Pursuant to Section 99401.5 of the California Public Utilities Code, Fresno COG, as the Regional Transportation Planning Agency, must make a finding after holding a Public Hearing that there are no unmet public transportation needs within the jurisdiction of claimants which can be reasonably met before it may approve Local Transportation Fund claims for streets and roads.

DEFINITION OF "UNMET TRANSIT NEEDS," AND "NEEDS THAT ARE REASONABLE TO MEET"

Section 99401.5(c) of the California Public Utilities Code specifies that "The transportation planning agency shall determine its definitions of the terms 'unmet transit needs' and 'reasonable to meet' for the purposes of this section which shall be documented by resolution or within the minutes of the agency."

The Fresno COG defined these terms by Resolution 90-15 as follows:

A. Unmet Transit Needs

“Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through the Fresno COG's Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded.”

B. Reasonable to Meet

"Those public transportation services identified in the Regional Transportation Plan, or proposed amendment thereto, which meet the following criteria:"

- (1) Services which, if implemented or funded, would not cause the responsible operator or service claimant to exceed its appropriations limitation as set forth by Proposition 4 (Gann Limit).
- (2) Services which, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of:
 - (a) Local Transportation Funds and State Transit Assistance Funds which may be available for such operator to claim;
 - (b) Federal Transit Administration (FTA) funds or other support for public transportation services which are committed by Federal and/or State agencies by formula or tentative approval of specific grant requests; and
 - (c) Farebox and local funding in compliance with PUC Section 99268 et.seq.

The fact that an identified need cannot fully be met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet.

- (3) Services which, if implemented or funded, would result in the responsible operator or service claimant meeting the farebox recovery and local support requirements as set forth by PUC Section 99268 et. seq. Evaluation of existing operators shall be based on records provided to Fresno COG by operators pursuant to the Transit Productivity Evaluation Process (PUC Section 99244).

Evaluation of proposed new service shall be based upon a feasibility analysis that includes, but is not limited to:

- (a) Forecast of anticipated ridership if service is provided.

- (b) Estimate of capital and operating costs for the provision of such services.
- (c) Estimate of fares and local support in relation to estimated operating costs for providing such services.
- (d) An estimated fare which the Fresno COG Board would determine to be sufficient to meet farebox recovery requirements, but would not be so high that it would pose a financial burden on transit dependent patrons.

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC)

The Fresno COG Policy Board established its Social Service Transportation Advisory Council (SSTAC) on May 26, 1988, to aid in its review of transit issues with emphasis on the annual identification of transit needs within Fresno County. These needs include the needs of transit dependent and transit disadvantaged persons, including the elderly, disabled, and persons of limited means. The Fresno COG's establishment of this Advisory Council is consistent with State Law (SB 498, Chapter 673, 1987) which mandates both the purpose and minimum membership of this body. A list of SSTAC members is included with this report (Attachment A).

The purpose of the SSTAC is to:

- (1) Annually participate in identification of transit needs (Unmet Transit Needs Public Hearing Process).
- (2) Review and recommend appropriate action by the Fresno COG for a jurisdiction which finds by resolution, that:
 - (a) There are no unmet transit needs;
 - (b) There are no unmet transit needs that are reasonable to meet;
 - (c) There are unmet transit needs that are reasonable to meet.
- (3) Advise the Fresno COG on any other major transit issues, including the coordination and consolidation of specialized transportation services.

SSTAC UNMET TRANSIT NEEDS PROCESS

The SSTAC has developed an annual process for soliciting unmet transit need comments from the public. Over 400 letters are sent to agencies and individuals interested in providing feedback on their public transportation needs within Fresno County (Attachments B-1, B-2 and B-3). The letter was prepared in English and Spanish versions, and included a request for information regarding any unmet transit needs within Fresno County. Respondents were requested to include the following information to assist Staff in an initial evaluation of proposed services:

- Where new service is needed, and where the potential trips would start and end;
- When, and how often trips would need to be scheduled; and

- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

As part of the information gathering process, SSTAC held four (4) public outreach meetings (Attachment C) to seek Unmet Transit Needs comments from residents throughout the County.

The first outreach meeting was held in the City of Sanger, on February 16, 2011, in the City Council Chambers at the City Hall, 1700 Seventh Street, Sanger, CA 93657. The meeting location was set to facilitate comments from the residents of Eastern Fresno county including: Fowler, Kingsburg, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. The meeting time was set for 2:00 p.m. No comments were received.

The second outreach meeting was held in City of San Joaquin on February 17, 2011 in the San Joaquin Community Center at 22001 W. Manning Avenue, San Joaquin, CA 93660. The meeting time was 5:00 p.m. and was not part of the original schedule, but was added to coincide with a planned Community Dinner. No comments were received.

A third meeting was held again in the City of San Joaquin on February 23, 2011 in the Gymnasium at the Leo Cantu Community Center, 22058 Railroad Avenue, San Joaquin, CA 93660. The location was selected to facilitate comments from the residents of Western Fresno county including: Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and the surrounding unincorporated communities. The meeting was set for 2:00 p.m. No comments were received.

The final meeting was held in the City of Clovis on February 25, 2011 in a multi-purpose room at the Clovis Senior Center, 850 Fourth Street, Clovis, CA 93612. The meeting location was selected to facilitate comments from the residents of the Fresno-Clovis Metropolitan Area (FCMA) and surrounding unincorporated communities. The meeting time was set for 1:00 p.m. No comments were received.

THE SSTAC's COMMENTS REGARDING SUBMITTED "UNMET TRANSIT NEEDS" REQUESTS

The SSTAC Chairman received three (3) letters regarding perceived "Unmet Transit Needs". Each response was regarding the rural area. Copies of the actual letters and Staff response are attached to this Report. They are summarized as follows:

1. The first letter came from Mr. Augustine Martinez, commenting on the lack of rural service directly to the Amtrak station in Downtown Fresno. FCRTA General Manager, Jeffrey Webster, informed Mr. Augustine that the current schedules include "shuttle time" to facilitate pick-up and drop-offs of passengers on a "request" basis to the driver. Certainly, when in Downtown Fresno each of FCRTA's inter-city services are capable of diverting six (6) blocks to accommodate access to the Amtrak Station. In order to address and resolve this particular service deficiency, Mr. Webster will be amending their printed inter-city schedules, effective July 1, 2011, to include scheduled stops at the Amtrak Station when arriving in Fresno and before departing Fresno.

2. The second comment came from Ms. Veronica Garibay, of California Rural Legal Assistance, Inc. (CRLA). Ms. Garibay's comments were on behalf of her client "Community United" in Lanare. The stated comments reference the need for bus shelters and an additional mid-day round trip to Fresno to adequately accommodate their needs. Mr. Webster noted that currently, Lanare is serviced by Coalinga Transit. Actual ridership is very low from Lanare. In follow-up correspondence, Mr. Webster attempted to determine the perceived ridership increase that could be anticipated as a result of the requested service modifications. The response from Ms. Garibay was not conclusive to facilitate appropriate analysis or evaluation at this time. It may be necessary to formally survey the residents themselves to determine if the requests can meet the minimum performance standards to support an additional trip and amenity thresholds to support bus stop shelters.
3. The last comment letter came from Ms. Catherine Huerta of the County of Fresno Department of Social Services. Ms. Huerta is requesting additional service to the rural communities of: Coalinga; Firebaugh; Fowler; Kerman; Kingsburg; Mendota; Orange Cove; Reedley; San Joaquin; and Selma.

Mr. Webster has responded in depth to explain that each of observations had previously been studied by her Department's predecessor. From 2000 to 2003, the Fresno County Human Services Department of Employment and Temporary Assistance funded the FCRTA to expand its services in response to the Federal "Welfare to Work" and State CalWorks directives and funding. The FCRTA had been under Contract to expand their services from 6:00am to 6:00pm Monday through Saturday, and recognized just four (4) Holidays: New Years' Day; Americans' Independence Day; Thanksgiving Day; and Christmas Day. The intent of the County's program was to ensure access to: Employment; Training; Education; and Child Care. Despite a significant number of clients in the rural areas and coordination by case workers that issued prepaid monthly bus passes, actual ridership was not significant or regular enough to warrant service continuation, and so the FCRTA service were reduced to respond to actual ridership.

Now, the primary interest in the County's request is to again to expand FCRTA services, this time at our expense, in an effort to address their clients reported needs to be transported to the FCMA for employment purposes. There is simply no evidence, that even after ten (10) years, their clients would access such services now, without the previous subsidies. It was further noted that the County had distributed prepaid monthly bus passes, and yet that did not attract ridership.

Mr. Webster's then explains the FCRTA response to the need for Employment and Adult Education Transportation. The FCRTA believes the real answer is best addressed by commuter vanpools, operated by participants from a common rural area that need to go to jobs or educational programs in another common area at times convenient to the needs of the participants. The actual fees have proven to be very nominal for an employed person with a paycheck. This arrangement has proven very successful for regular home-to-work or school trips.

This understanding was acknowledged in the preparation and successful passage of the Measure-C half (1/2) cent Sales Tax Expenditure Plan in 2006. Specifically the Plan sets aside ample funding to subsidize the implementation of three (3) rideshare programs for Fresno County residents. They include: Carpooling; Commuter Vanpools, and Farm Labor Vanpools. The programs are in place and are administered by the Fresno COG Staff.

Additionally, the FCRTA was concerned about the economic impacts to rural area residents during the downturn of these economic times, and in light the water issues impacting agriculture and the job's situation throughout Fresno County.

The FCRTA has been working closely with the Kings County Area Public Transit Agency's vanpool programs for commuters and farm workers. Their programs have developed and matured over the previous decade.

Last year, after ongoing requests by individuals, City Managers, City Councils, and Departments of Fresno County, the FCRTA Staff advanced a proposal that was embraced and acted upon by the FCRTA Board of Directors. They recognize the diverse nature of such requests, including the location of the origins and destinations, and the time-frame for needed arrival and desired departure of such trips, and the resulting actual commuting time for such a service is very difficult to be viable for a rural public transit provider. A review of the vanpooling participant's actual share of the daily transportation cost is approximately \$5.00 per day, depending on the actual distance traveled. For an employed person that cost is understood to be very reasonable. But some remarked that some individuals were just starting work, and they wondered if the cost could be even lower. FCRTA Staff recommended in the adoption of last year's Budget, to set aside up to \$1 million of its Capital Reserve funds to purchase thirty-five (35) vehicles that were delivered in March 2011. The vehicles are available through the Kings County program for rural Fresno County residents. The first vehicle was on display prior to the FCRTA's Board Meeting in late March. A qualifying participant was present to be handed the first set of keys to begin utilizing a vehicle. The monthly cost of the vanpool will not be required to include the original vehicle cost that was paid for by the FCRTA. The net result is to lower the daily shared costs to nearly \$2.00 per day, per participant. This amount is much less than what a rural public operator would have to charge, in order to achieve the minimum ten percent (10%) fare ratio to actual expenses. Thirty-four (34) similar vehicles are immediately available to specifically address this previously perceived need in a low-cost effective manner, personalized to the individuals participating.

Mr. Webster concluded by suggesting that the Department of Social Service staff should immediately refer their clients to the Valley Rides Program. They may be contacted at 441-RIDE (7433) or www.valleyrides.com to learn of the details. Valley Rides Staff, and their designated program vendors (VPSI, Enterprise, and Kings County Area Public Transit Agency), continue to be available to make on-site presentations to employers, employees, and clients who may want to know more about the programs.

No specific comments were received regarding Fresno or Clovis. Each of the actual comment letters and Staff responses letters are contained in the Fresno COG's "Unmet Transit Needs" Staff report that is forwarded to their SSTAC for review, comment and recommendations.

The Fresno COG's Social Service Transportation Advisory Council (SSTAC) will continue to be involved in determining appropriate Staff responses. Other proposals may yet be presented at the Fresno COG's Annual Unmet Transit Needs Public Hearing scheduled for 5:30 p.m. on Thursday, June 30, 2011. After adoption, other amendments may be funded with available contingency funds.

To fulfill their role in making a recommendation to forward onto the Fresno COG Advisory Committees and ultimately to the Fresno COG Policy Board, the SSTAC (following an expressed opportunity for public comment) made the following recommendation, based on its May 24, 2011 findings:

In consideration of these actions, and in reference to the contents of the Fresno COG's Regional Transportation Plan and supporting implementation documents, specifically:

- The Short Range Transit Plan for the Fresno-Clovis Urbanized Area, 2012-2016;
- The Short Range Transit Plan for the Rural Fresno County Area, 2012-2016;
- The Consolidated Transportation Service Agency's (CTSA) Operations Program and Budget 2011-2012 for the Fresno Urban CTSA, the Clovis CTSA and the Fresno County Rural CTSA; and
- The Fresno County Rural Transit Agency's 2011-2012 Budget.

Pending additional public testimony at the legally noticed Public Hearing scheduled before the Fresno COG's Policy Board on June 30, 2011, the SSTAC hereby has reached the following conclusion:

MOTION:

A motion was made by Shonna Halterman, and seconded by Dottie Wright, to make the following recommendation:

The SSTAC, through its recent efforts to solicit comments, is therefore, recommending the finding that there are no unmet transit needs that are reasonable to meet within the following jurisdictions:

- | | |
|----------------------|-------------------------|
| 1. City of Clovis | 9. City of Mendota |
| 2. City of Coalinga | 10. City of Orange Cove |
| 3. City of Firebaugh | 11. City of Parlier |
| 4. City of Fowler | 12. City of Reedley |
| 5. City of Fresno | 13. City of Sanger |
| 6. City of Huron | 14. City of San Joaquin |
| 7. City of Kerman | 15. City of Selma |
| 8. City of Kingsburg | 16. Fresno County |

The voice vote was taken and the motion passed unanimously.

PUBLIC TRANSPORTATION PLAN SUMMARY

A. Overview

The Regional Transportation Plan (RTP) for public transportation services contains a Fresno-Clovis Metropolitan Area (FCMA) component, a Fresno County Rural component, and a Social Service Transportation component. The Metropolitan Area component is actualized through the "Short-Range Transit Plan (FCMA SRTP) for the Fresno-Clovis Urbanized Area July 2012 - June 2016" and is scheduled for adoption on June 30, 2011 at the Fresno COG Board Meeting. It analyzes the metropolitan transit service needs and provides a detailed service plan for implementation over a five (5) year period. The Rural Area component is actualized through the "Short-Range Transit Plan (Rural SRTP) for the Fresno County Rural Area 2012-2016" and is scheduled for adoption on June 30, 2011 at the Fresno COG Board Meeting. It analyzes rural transit service needs, and provides a detailed service plan for implementation over a five-year period.

In addition to these Short-Range Transit Plans for public transportation, the Fresno COG annually adopts an Operations Program and Budget for the coordination and consolidation of transportation for specialized social service programs within Fresno County. The 2011 - 2012 "Operations Program and Budget for the Fresno CTSA, the Clovis CTSA, and the Rural CTSA" is scheduled for adoption on June 30, 2011.

It must be emphasized that to "reasonably meet transit needs," it is necessary to satisfy the planned service requirements documented by the Regional Transportation Plan components described above (Administrative Code Section 6656). Further, State law (Administrative Code Section 6651) prescribes that expenditure of Local Transportation Funds must be in conformance with the Regional Transportation Plan. Fresno COG's Legal Counsel has interpreted these two (2) State law requirements as establishing what must be done (i.e., implement the planned transit service as contained in the Regional Transportation Plan) and what must not be done (i.e., do not provide transit service where it is *not* recommended by the Plan).

These dual requirements may appear inconsistent to individuals and organizations who believe that there may be needs for service in areas of Fresno County where the Regional Transportation Plan does not now propose service, or where less service is proposed than they would desire. The inconsistencies are overcome through a continuous transportation planning process. Those who testify that an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.

B. Fresno-Clovis Metropolitan Area (FCMA)

The Regional Transportation Plan calls for fixed-route service within the Metropolitan Area to be provided by the City of Fresno's Fresno Area Express (FAX), with financial participation from the City of Clovis and Fresno County for service to non-Fresno City residents within FAX's Service Area. Demand responsive Handy-Ride service is provided through FAX under contract with MV Transportation Services, Inc. The Short-Range Transit Plan for the Fresno-Clovis Metropolitan Area sets forth the specific service implementation plan for the five (5) fiscal year period of July 2011 to June 2016. It is this Short-Range Transit Plan (SRTP) that actualizes the more general service goals and objectives of the Regional Transportation Plan. The FCMA

SRTP is scheduled to be adopted on June 30, 2011.

The Regional Transportation Plan and the FCMA Short-Range Transit Plan also continue to emphasize specialized service for disabled and elderly residents who are unable to utilize the fixed-route buses.

The estimated cost for operation of FAX in FY 2011-2012 is \$45.2 million. Service will be funded with \$13.8 million in State Transportation Development Act - Local Transportation Funds and \$3.3 million in State Transit Assistance funds. FAX is also anticipating \$7.1 million in Measure C, and an additional \$9.5 million will be funded by the Federal Transit Administration. The remaining funds are derived from farebox revenues and special services provided under contracts with outside agencies such as the City of Clovis, Fresno County, and Children's Hospital of Central California. Although the City of Fresno does not propose to expend any Local Transportation Funds on streets and roads in FY 2012, a "transit needs finding" is necessary to be consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

The City of Clovis operates two types of public transit service. Clovis Stageline provides general public fixed-route service within the City Limits. Clovis Round Up operates specialized demand-responsive service for the elderly and disabled residents. The City of Clovis has designated Round Up services as the Consolidated Transportation Services Agency (CTSA) for the Clovis Transit Service Area. The estimated cost for operation of Clovis Transit in FY 2011-2012 is \$3.7 million.

C. Rural Areas

The Regional Transportation Plan calls for service to rural portions of Fresno County, including intra-city service in and around thirteen (13) rural incorporated cities, two dozen unincorporated communities, and inter-city service linking those cities to the Fresno Metropolitan Area on the following corridors:

- (1) Firebaugh - Mendota - San Joaquin - Kerman Corridor to Fresno.
- (2) Kingsburg - Selma - Fowler Corridor to Fresno.
- (3) Orange Cove - Reedley - Parlier - Sanger Corridor to Fresno.
- (4) Coalinga - Huron - O'Neill's - Five Points - Lanare - Riverdale - Caruthers - Raisin City - Easton Corridor to the Fresno.

During the latter part of FY1978-1979 and the beginning of FY1979-1980, in cooperation with rural incorporated cities in Fresno County, Fresno COG prepared and adopted specific short-range transit development programs to define implementation of rural public transportation service in conformance with the Regional Transportation Plan. In September 1979, Fresno County Rural Transit Agency (FCRTA) was formed and assigned responsibility for implementing the service requirements of the Regional Transportation Plan as set forth by the Transit Development Programs. Services set forth by the Regional Transportation Plan and the Transit Development Programs were fully implemented by mid-February 1980.

A comprehensive Short-Range Transit Plan (Rural SRTP) for the Rural Fresno County Area, which updated the individual Transit Development Programs, was adopted on November 17,

1983. The five (5) year Rural SRTP is updated biannually. The latest update of the "Short-Range Transit Plan for the Rural Fresno County Area 2012-2016" and is scheduled to be adopted on June 30, 2011. The estimated cost for the operation of the FCRTA in FY 2011-2012 is \$7,120,232. The Services will be funded with \$4,702,326 of State Transportation Development Act - (TDA) Local Transportation Funds (LTF). The FCRTA will utilize \$679,257 from its Measure – C funds to support the operations. An additional \$1,004,899 will be funded by the Federal Transit Administration (FTA). Farebox receipts are projected to be \$637,310 and Interest is estimated at \$96,440. The FCRTA's will access \$8,446,000 of its Capital Revenues and Reserves for specific projects in 2011-2012.

D. Social Service Transportation

The updated Social Service Transportation Action Plan and Inventory, was adopted January 29, 1998, and continues to co-designate the City of Fresno and the Fresno County Economic Opportunities Commission (FCEOC) as the Fresno Urban Consolidated Transportation Service Agency (CTSA). The Action Plan further designates City of Clovis, as the Clovis CTSA, and the Fresno County Rural Transit Agency (FCRTA) and the FCEOC as the Fresno Rural Area CTSA. The Fresno COG has set aside each year, since FY1982-1983, five percent (5%) of Local Transportation Funds (Table 1) for social service transportation. An Operations Program and Budget (OPB) has been prepared for the Fresno Urban CTSA, Clovis CTSA, and the Fresno Rural CTSA. The FY2011-2012 OPB's, are scheduled for adoption on June 30, 2011, document commitments for matching funds from participating social service agencies and defines the types of coordinated/consolidated services to be provided so that funds may be released.

Fresno County's CTSA process has been very successful in coordinating metropolitan and rural social service transportation needs. The Fresno COG's latest annual "Transit Productivity Report 2009-2010" indicates that the CTSA's continue to provide a significant number of trips throughout Fresno County. An inventory of social service agencies was updated, as part of the development of the Fresno COG's Human Service Coordination Plan, as adopted January 24, 2008. It has assisted in determining if additional social service agencies may be interested in participating in the CTSA process.

Analysis of Proposed Public Transportation Services and Recommended Findings for Local Agencies FY 2011-2012

A. City of Clovis

The City of Clovis contributes funds to the operation of three (3) transit services within its jurisdiction. First, it operates the Clovis CTSA Round Up service on a demand-responsive basis to its elderly and disabled social service clients. Second, it operates Clovis Stageline to serve general public patrons with five (5) coordinated fixed routes; and third, it provides funding to Fresno Area Express (FAX) which operates fixed route service on Route 9 into Clovis.

Inter-city service to Fresno is available on Clovis CTSA's Round Up and Fresno Area Express / Handy-Ride.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within

the City of Clovis will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

B. City of Coalinga

The City of Coalinga, under an inter-agency agreement with the FCRTA, provides intra-city and inter-city service using vehicles owned by the FCRTA. All FCRTA vehicles are lift equipped for elderly and disabled accessibility.

The Coalinga Transit intra-city demand responsive service operates with two (2) vehicles during an approximate eleven (11) hour service period Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The vehicle provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate eleven (11) hour period, Monday through Saturday.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Coalinga, Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

C. City of Firebaugh

The FCRTA, under an inter-agency services agreement with the City of Firebaugh continues to contract with Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of transportation services. Demand responsive service within Firebaugh's Sphere of Influence, and surrounding Area is available by a FCRTA's lift equipped van, Monday through Friday for approximately nine and a half (9-1/2) hours per day. A second vehicle is available for inter-city trips between Firebaugh and Mendota during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped vehicle that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding communities, Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Firebaugh, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

D. City of Fowler

The FCRTA, under an inter-agency services agreement with the City of Fowler contracts with

the Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of transportation services within its Sphere of Influence and surrounding area. A lift equipped FCRTA van is the community service the area, approximately nine and a half (9-1/2) hours per day, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, for approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Fowler, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

E. City of Fresno

Fresno Area Express (FAX) provides fixed route service seven (7) days-a-week throughout the Fresno-Clovis Metropolitan Area. The City of Clovis and Fresno County financially participate for service to non-Fresno City residents within Fresno Area Express' Service Area. Fresno Area Express contracts with MV Transit Services, Inc. for weekday and weekend demand-responsive service on Handy-Ride. This service is oriented toward those who are unable to use the fixed-route service.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Fresno will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

F. City of Huron

The FCRTA, under an inter-agency services agreement with the City of Huron contracts with the Fresno County Economic Opportunities Commission (FCEOC) as the Rural CTSA for the provision of general public transportation service within the Sphere of Influence, and surrounding area utilizing two (2) FCRTA wheelchair accessible modified vans. The intra-city services are available, during an approximate eleven (11) hour period, Monday through Friday.

The City of Huron continues to provide funding for an inter-city "life-line" service to Coalinga. Two (2) round trips are provided during a five (5) hour period, Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The bus provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate eleven (11) hour period, Monday through Saturday.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Huron, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

G. City of Kerman

The FCRTA, under an inter-agency services agreement with the City of Kerman, provides demand responsive public transportation service with a FCRTA vehicle within its Sphere of Influence and surrounding area using a lift equipped FCRTA van, for approximately eight (8) hours a day, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, for approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped vehicles that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Kerman, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

H. City of Kingsburg

Two (2) FCRTA wheelchair lift equipped vehicles are available for providing public transportation services to Kingsburg Area residents. These transit services are provided by the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, to the City of Kingsburg under an inter-agency services agreement with FCRTA. Service within the Sphere of Influence, and surrounding area, are available on a demand responsive basis during an approximately nine and a half (9.5) hour service period, Monday through Friday and approximately eight (8) hours on Saturday utilizing just one (1) vehicle.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Kingsburg, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

I. City of Mendota

The FCRTA, under an inter-agency agreement with the City of Mendota, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, to provide demand responsive service within its Sphere of Influence and surrounding area using a FCRTA lift equipped van. This service is provided Monday through Friday, for approximately nine and a half (9-1/2) hours per day.

Firebaugh Transit has a second vehicle that is available for inter-city trips between Firebaugh and Mendota during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Mendota, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

J. City of Orange Cove

The FCRTA, under an inter-agency services agreement with the City of Orange Cove contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for the provision of transportation services. Orange Cove Transit operates a FCRTA lift equipped van on a demand responsive basis within its Sphere of Influence, and surrounding area for approximately nine and a half (9-1/2) hours per day, Monday through Friday.

Orange Cove Transit also provides lift equipped inter-city fixed route service. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno. Multiple round trips are available each service day. The inter-city service is provided, during an approximately nine and a half (9-1/2) hour period, Monday through Friday.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Orange Cove, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

K. City of Parlier

Under an inter-agency services agreement, the City of Parlier and FCRTA currently contracts for transportation services with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA. Parlier Transit operates a lift equipped demand responsive service within its

Sphere of Influence, and surrounding area using a wheelchair lift equipped FCRTA van. Service is currently provided, during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Parlier, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

L. City of Reedley

The City of Reedley, through an inter-agency services agreement with the FCRTA, provides demand responsive public transportation within its Sphere of Influence and surrounding area, using four (4) vehicles on an eight (8) hour staggered basis during an approximate nine and a half (9-1/2) hour service period, Monday through Friday, and one (1) vehicle on Saturdays during an approximate eight (8) hour period.

The FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Reedley, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

M. City of Sanger

To provide public transportation service within the Sanger Sphere of Influence and the surrounding area, the FCRTA, under an inter-agency services agreement, with the City of Sanger contracts with Transportation Specialties. Three (3) wheelchair accessible FCRTA vehicles offer service in Sanger. The vehicles provide staggered service during an approximate nine and a half (9-1/2) hour period, Monday through Friday, and one (1) vehicle during an eight (8) hour period on Saturday.

FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip general public commuter service, during approximate nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Sanger, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

N. City of San Joaquin

The FCRTA, under an inter-agency agreement with the City of San Joaquin, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for demand responsive Intra-City service within their Sphere of Influence and surrounding area. Inter-community service is also provided between the unincorporated communities of: Cantua Creek, El Porvenir, Halfway, Three Rocks, and Tranquility. Inter-City service to Kerman and Mendota is also available. These services are provided, during a nine and a half (9.5) hour period, Monday through Friday using an FCRTA lift equipped vans.

Ridership demands continue to increase and may warrant a second vehicle, for operation during an eight (8) hour period. The expanded service will be done on a demonstration basis when warranted to carry additional passengers and ensure access to the inter-city service in Kerman on Westside Transit. The additional service expansion will be funded by FCRTA's Measure-C funds.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during approximate nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of San Joaquin, its Sphere of Influence, and the surrounding area with its identified unincorporated communities will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

O. City of Selma

The FCRTA, under an inter-agency agreement with the City of Selma, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for demand responsive and fixed route Intra-City service within their Sphere of Influence and surrounding area.

This service utilizes five (5) FCRTA wheelchair accessible vehicles. It operates four (4) vehicles on a demand responsive basis; three (3) for eight (8) hours each on a staggered basis, and one (1) for four (4) hours for lunch time driver relief, Monday through Friday, during an approximate nine and a half (9-1/2) hours service day. A fifth (5th) vehicle is operated on a fixed route basis, Monday through Friday, during an eight (8) hours service period. Saturday demand responsive

services are provided with a single (1) vehicle during an approximate eight (8) hour service period.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, during approximate nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus; that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" the Fresno-Clovis Metropolitan Area (FCMA).

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the City of Selma, its Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

P. Fresno County

Fresno County financially participates through the Fresno County Rural Transit Agency for provision of service to unincorporated area residents within the Spheres of Influence and surrounding areas of the thirteen (13) rural cities and two dozen unincorporated communities situated on established fixed routes.

Fresno County also provides the funding for five (5) other unincorporated area transit services.

Auberry Transit is provided, through an inter-agency service agreement between the FCRTA and the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA. The service area includes the communities of: Alder Springs, Auberry, New Auberry, the Big Sandy Indian Rancheria, Burrough Valley, Cold Springs Indian Rancheria, Jose Basin, Marshall Station, Meadow Lakes, Mile High, Prather, Sycamore, and Tollhouse. A lift equipped vehicle provides, approximately six (6) hours of service per day, Monday through Friday. A second Auberry Transit van is to provide "life-line" inter-city service from the foothill communities and through Friant and the Table Mountain Indian Rancheria to the Fresno-Clovis Metropolitan Area, one (1) day a week during an eight (8) hour service period.

Del Rey Transit operates as a general public demand responsive service. The Rural CTSA continues to fund the service four (4) hours per service day and Fresno County TDA monies fund the remaining four (4) hours. The service is under contract for driver services through the Rural CTSA and continues to be available during an approximate eight (8) hour period Monday through Friday. The operation will continue to maintain priority service to seniors attending the mid-day Hot Meal Nutrition Program. The service transports passengers within the community on a shared ride basis; arranges passenger grouping for trips to Sanger; and transfers passengers in Sanger to access Orange Cove Transit for service to Fresno, Parlier, Reedley, and Orange Cove.

Dinuba Connection is in its third (3rd) year of service. In cooperation with the FCRTA, the City of Dinuba (in Tulare County) provides an inter-County service, referred to as the Dinuba Connection, between Dinuba and Reedley (in Fresno County). It allows Dinuba residents to travel from their City and its Vocational Training Center to the Sierra Kings Hospital (for on-the-job training) and to attend Reedley College. Eastern Fresno County residents travel to regional

retail and entertainment centers in Dinuba. The service has proven to be very successful. The operations encourage transfers between Reedley Transit's Intra-City services and Orange Cove Transit's Inter-City services, to facilitate connectivity between Orange Cove, Reedley, Parlier, Sanger and Fresno. Both entities will continue to utilize a portion of their locally approved ½ cent sales tax (Measure R in Tulare County and Measure C in Fresno County) to continue to split the costs of this transit expansion program.

Laton Transit continues to be provided by the FCRTA through an ongoing inter-agency services agreement with Kings Area Rural Transit (KART). Round trip, inter-community service between the unincorporated Community of Laton and the City of Hanford, in Kings County, is available Monday through Friday. An existing inter-County service by KART from Hanford through Selma (Kaiser Clinic) and Hospitals in Fresno and the Central Valley Children's Hospital in Madera County is provided two (2) times a week. FCRTA funds one (1) additional day, so services are now available Monday, Wednesday and Friday.

Rural Transit between remote areas of Fresno County has been mentioned in the Regional Transportation Plan and Rural Short Range Transit Plan (SRTP) for many years. The Measure-C Expenditure Plan referenced the concept for funding and implementation. Service beyond the current transit service areas associated with incorporated cities has been difficult to justify. Following the successful passage of Measure-C in November 2006, the FCRTA is in its second (2nd) year of offer such a service. The 2011-12 FCRTA Budget continues to reflect Measure-C funding for the "Rural Transit" service. Four (4) vehicles have been purchased to facilitate the operation of three (3) in regular services, Monday through Friday, with the fourth (4th) reserved as a back-up vehicle. The adopted Rural SRTP reflects the demand responsive operation to be available on a twenty-four (24) hour prior reservation basis. Transfers to existing operations have eliminated service duplications. The FCRTA continues to contract with Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of this transportation services.

Recommendation:

It is recommended that the Fresno COG Policy Board find that public transportation needs within the unincorporated portions of the County of Fresno will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

Additional Information

It should be noted that additional transit needs are being met through three (3) other programs that are being implemented with Measure – C funds. The Fresno COG administers the programs:

- Carpooling - A subsidized carpooling program is available for individuals willing to share rides with others. A computerized program may assist individuals in making successful contacts to form successful arrangements to conveniently share rides.
- Commuter Vanpooling – A subsidized vanpooling program is available for a group of individuals who may have common interests in commuting for employment or schooling at City Colleges and Universities. Several commercial entities have complete programs to provide vans ranging from seven (7) to fifteen (15) passenger capacities. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel,

maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.

In Fiscal Year 2010-11 the FCRTA provided funds to purchase thirty-five (35) commuter vanpool vans, for use by rural Fresno County residents needing affordable, and reliable, transportation in order to maintain jobs or access to educational opportunities in the Fresno-Clovis Metropolitan Area, and beyond. The vehicles are administered by the Kings County Area Public Transit Agency's commuter vanpool program. The average daily cost to participants is approximately \$5.00 per day, depending on actual mileage. The monthly cost for the vanpool, will not be required to include the original vehicle cost that was paid for by the FCRTA. The net result is to lower the daily shared costs approximately \$2.00 per day, per participant.

- Farm Labor Vanpooling – A subsidized farm labor vanpooling program facilitates group transportation to field and packing facilities. The program is flexible to meet the seasonal needs of the workers, originating in Fresno County. Fifteen (15) passenger vans accommodate seven (7) to fifteen (15) individuals. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.

Individuals and groups desiring to know more about these programs should call 559-441-RIDE (7433) or contact www.valleyrides.com for more information.

Attachment A
Social Services Transportation Advisory Council
Membership List
Updated October 2010

Potential Transit User 60 Years of Age or Older (minimum of 1)			
Appointment	Resident/of Geographic Representation	Term Expires	Ethnic Background
Terri Staples	Fresno/Fresno County	10-2013	Caucasian
Phyllis Baltierra, Firebaugh Sr. Site Coordinator	Firebaugh /Fresno County	3-2012	Hispanic
Representatives of the Local Social Service Providers for Seniors (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Linda Descoteaux, FMAAA	Fresno/Fresno County	3-2012	Caucasian
Margo Lerwill, Fresno County Public Works	Fresno/Fresno County	2-2012	Caucasian
Nikki Vartikian, CCNF	Fresno/Fresno County	3-2012	Armenian
Potential Transit User Who Is Disabled (minimum of 1)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Carlos Duarte, FAX	Fresno/Fresno County	3-2012	Mexican American
Representative of the Local Social Service Provider for Disabled (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Bob Hand, Resources for Independence, Central Valley	Fresno/Fresno County	10-2013	Caucasian
Bill Hyatt, CVRC	Fresno/Fresno County	6-2012	Caucasian

Representative of a Local Social Service Provider for Persons of Limited Means (minimum of 1)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Dr. Connie Cha, Empowerment Institute	Fresno/Fresno County	3-2012	Asian American
David Moll, CSUF	Fresno/Fresno County	6-2012	Caucasian
Representatives from the Local Consolidated Transportation Service Agency (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Shonna Halterman, Clovis Transit	Clovis/Fresno County	9-2012	Caucasian
Gary Joseph, FCEOC/CTSA	Fresno/Fresno County	6-2012	Caucasian
Jeffrey Webster, FCRTA	Fresno/Fresno County	6-2012	Caucasian
Judith Nishi, FAX	Sanger/Fresno County	6-2012	Asian American
Representatives of General Public, who used Public Transit			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Dottie Wright	Fresno/Fresno County	2-2012	Caucasian

Acronym	Agency Name
FMAAA	Fresno Madera Area Agency on Aging
RICV	Resources for Independence, Central Valley
UCP	United Cerebral Palsy
ET&A	Fresno County Department of Employment & Temporary Assistance
FCEOC	Fresno County Economic Opportunities Commission
CTSA	Consolidated Transportation Service Agency
FCRTA	Fresno County Rural Transit Agency
FAX	Fresno Area Express
VAC CA HCS	Veterans Administration Central California Health Care System
FCHSS	Fresno County Health and Social Services
NFB	National Federation of the Blind
CCNF	Central California Nikkie Foundation

Attachment B-1
Unmet Transit Needs Request for Comments Letter

February 8, 2011

MEMORANDUM

TO: Interested Individuals and/or Organizations
FROM: BILL HYATT, Chairman
Social Services Transportation Advisory Council

SUBJECT: UNMET PUBLIC TRANSPORTATION NEEDS

The Fresno Council of Governments (Fresno COG), as the Regional Transportation Planning Agency, is responsible for annually ensuring that public transportation needs are being “reasonably met”. Each year the Fresno COG conducts an extensive process to plan, program, and evaluate existing and potential general public and social service transit services within Fresno County.

The Fresno COG’s Social Services Transportation Advisory Council (SSTAC) was established to address transit issues within Fresno County. It is composed of a broad representation of social service agencies, transit operators and users, and is responsible for forwarding recommendations to the Fresno COG Policy Board regarding transit needs and issues.

As part of the annual process to identify possible unmet transit needs within Fresno County, we invite individuals and organizations such as you, to contribute comments. If you are aware of a specific transit need that is not currently being met by one of the existing general public, social service or private sector operators, ***we request that you submit information regarding any unmet transit needs to assist staff in evaluating the potential for additional transit service.*** In order to evaluate potential services, we are asking you to provide as much information as possible. The specific information that will be most helpful includes:

- Where new service is needed, and where the potential trips would start and end;
- When and how often trips would need to be scheduled;
- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

The information will be used by the SSTAC to evaluate potential new services before it makes a determination and recommendation regarding “unmet transit needs” to the Fresno COG Policy Board prior to its public hearing on this matter. The public hearing will be held on June 30, 2011 during the Fresno COG Policy Board Meeting.

If you have questions about transit services in your area, please contact the appropriate staff representatives to the Council:

- **City of Fresno** - Mr. Jeff Long, Fresno COG Transit Planner, 621-1436
- **City of Clovis** - Ms. Shonna Halterman, General Services Manager, 324-2767
- **Rural Communities** - Mr. Jeffrey Webster, FCRTA General Manager, 233-6789
- **Social Services Programs** - Mr. Gary Joseph, CTSA Transit System Director, 486-6594

If you have any specific written comments, please forward them to me, with the required aforementioned supporting information by March 25, 2011:

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center Inc.
4615 North Marty
Fresno, California 93722
Fax number: 800-856-8647

In addition to our request for written comments, SSTAC will be holding three information-gathering meetings during the month of February 2011. The meeting times and locations are as follows:

Wednesday, February 16, 2011 – 2:00 p.m.

Eastside of Fresno County
City of Sanger, Sanger City Council Chambers
1700 Seventh St., Sanger, CA 93657

Wednesday, February 23, 2011 – 2:00 p.m.

Westside of Fresno County
City of San Joaquin, Leo Cantu Community center
22058 Railroad Ave., San Joaquin, CA 93660

Friday, February 25, 2011 – 1:00 p.m.

Fresno-Clovis Metropolitan Area
City of Clovis
Clovis Senior Center
850 Fourth St., Clovis, CA 93612

The meeting rooms and restrooms are ADA accessible. Representatives or individuals with disabilities should contact Fresno COG (559-233-4148), at least 3 days in advance, to request auxiliary aids and/or translation services necessary to participate in the public meeting.

Thank you in advance for your assistance and cooperation. If you have any questions, please call me at 276-4341, or email at BHyatt@cvrc.org.

Attachment B-2

Unmet Transit Needs Request for Comments Letter in Spanish

8 de febrero, 2011

MEMORANDUM

PARA: Organizaciones o Individuos Interesados
DE: BILL HYATT, Presidente
Consejo Consultivo del Transporte de los Servicios Sociales

TEMA: NECESIDADES INCUMPLIDOS DE TRANSPORTE PUBLICO

El Concillio de Gobiernos de Fresno (Fresno COG), como la Agencia de Planeamiento Regional del Transporte, es responsable anualmente de asegurarse de que las necesidades públicas del transporte "razonablemente se esten resolviendo." Cada año el Fresno COG conduce un proceso extenso para planear, programar, y evaluar los servicios de tránsito que ahora existen y servicios potenciales dentro del Condado de Fresno para el publico general.

Establecieron al Consejo Consultivo del Transporte de los Servicios Sociales de Fresno COGs (SSTAC) para tratar ediciones de tránsito dentro del Condado de Fresno. Se compone de una amplia representación de las agencias del servicio social, de los operadores de tránsito y de los usuarios. El Consejo es responsable para dar recomendaciones al Tablero de la Políza de Fresno COG acerca de las necesidades y ediciones del tránsito.

Como parte del proceso anual a identificar necesidades que esten incumplidos en el tránsito dentro del Condado de Fresno, invitamos a organizaciones e individuos como usted, que contribuyan comentarios. Si usted está enterado de una necesidad específica del tránsito que no esté siendo resuelta en parte de operadores de público en general, del servicio social o del sector privado, ***solicitamos que usted someta la información, con respecto a cualquier servicio de tránsito que este incumplido, para asistir en la evaluación del potencial para servicios adicionales de tránsito.*** Para evaluar servicios potenciales, estamos pidiendo que usted proporcione la mas información posible. La información específica que será la más provechosa incluye:

- Donde está necesario el nuevo servicio, y donde los viajes potenciales comenzarían y terminarían;
- Cuando, y con cuánta frecuencia, se deberían programar los recorridos;
- Una descripción de los individuos que necesitan el servicio incluyendo categoría de edad, apremios financieros, y si tengan inhabilidades que requieren servicios especiales.

La información será utilizada por el SSTAC para evaluar nuevos servicios potenciales, antes de hacer una determinación y la recomendación, con respecto a "necesidades incumplidos del tránsito" al Tablero de la Políza de Fresno COG antes de su Audiencia Pública en esta materia. La Audiencia Publica se llevara acabo el 30 de junio, 2011 durante la junta del Tablero de la Poliza de Fresno COG.

Si usted tiene preguntas sobre servicios de tránsito en su área, por favor pongase en contacto con los representantes apropiados del Consejo:

- **Ciudad de Fresno** - Sr. Jeff Long, Planificador de Tránsito de Fresno COG, 621-1436
- **Ciudad de Clovis** – Senorita Shonna Halterman, Supervisora de Tranisto Publico, 324-2770
- **Comunidades Rurales** - Sr. Jeffrey Webster, FCRTA Director General, 233-6789
- **Programas De los Servicios Sociales** - Sr. Gary Joseph, CTSA, Director Sistema De Tránsito 486-6594

Si usted tiene comentarios especificos por escrito, favor de enviarmelos, con la información requerida de soporte ya mencionada, antes del 25 de marzo, 2011:

Bill Hyatt, Presidente de SSTAC
Central Valley Regional Center Inc.
4615 N. Marty
Fresno, California 93722
Fax number: 800-856-8647

Además de pedir comentarios escritos, SSTAC tendrá tres reuniones de informacion durante el mes de febrero, 2011. La hora y localizacion de los reuniones son como sigue:

Miercoles, 16 de febrero, 2011 – 2:00 p.m.

Este del Condado de Fresno
Ciudad de Sanger, Concilio de la Ciudad
1700 Seventh St., Sanger, CA 93657

Miercoles, 23 de febrero, 2011 – 2:00 p.m.

Oeste del Condado de Fresno
Ciudad de San Joaquin, Centro de Comunidad, Leo Cantu
22058 Railroad Ave., San Joaquin, CA 93660

Viernes, 25 de febrero, 2011 - 1:00 p.m.

Area Metropolitana - Fresno-Clovis
Ciudad de Clovis
Clovis Senior Center
850 Fourth St., Clovis, CA 93612

Nota: Las salas de conferencias y los sanitarios son accesibles para personas discapacitadas. Representantes o personas con discapilidades deben ponerse en contacto con el Fresno COG (559-233-4148), cuando menos 3 dias en anticipo, para requerir los medios de ayuda auxiliar y/o los servicios de traduccion necesarios para participar en la junta publica. Gracias por su asistencia y cooperaci3n. Si usted tiene preguntas, por favor llameme al 276-4341 o correo electronico BHyatt@cvrc.org.

Attachment B-3 Unmet Needs Letter Mailing List

Janelle Kelley
County Counsel
County of Fresno
2220 Tulare St., 5th Fl.
Fresno, CA 93721

Shaun Schaefer
Community Services Div. Mgr.
City of Fresno, Mosqueda Community Ctr.
4670 E. Butler
Fresno, CA 93702

Bilingual Counseling
Balderas Elementary School
4625 E. Florence Ave.
Fresno, CA 93725

Mikal Kirchner
Director of Resources & Community Svcs.
City of Selma
1710 Tucker St
Selma, CA 93662

Social Service Coordinator
CA Health Collaborative
1625 E. Shaw, #155
Fresno, CA 93710

Patricia Bower
OASIS Program Manager
Valley Caregiver Resource Center
3845 N. Clark St., Ste. 201
Fresno, CA 93726-4812

Howard Brushwood
1710 Athens Avenue
Clovis, CA 93611

Resources Referral Assistant
Children Services Network
1911 N. Helm Ave.
Fresno, CA 93727-1614

Burt Abarbanell
1129 W. Fremont Ave.
Fresno, CA 93711

Phoebe Sarah Seaton
Program Director
Calif. Rural Legal Assistance
2115 Kern St., Suite 370
Fresno, CA 93721

Social Service Coordinator
Club 55 Plus
1111 E. Spruce
Fresno, CA 93720

Delno Terrace Elderly Housing
1480 N. Delno
Fresno, CA 93728

Administrator
Glen Agnes/Delno Terrace
530 W. Floradora
Fresno, CA 93728

Community Service Officer
Crime Prevention Unit
2323 Mariposa St.
Fresno, CA 93721

Hilda Lozano
Senior Citizen Coordinator
Kingsburg Senior Center
1450 Ellis St.
Kingsburg, CA 93631

Raquel Scott
Coordinator
Orange Cove Sr. Ctr.
699 6th St.
Orange Cove, CA 93646

Project Coordinator
EOC Refugee Svcs.
1920 Mariposa Mall
Fresno, CA 93721

Joel Glick
Community Services Director
City of Reedley
100 N. East Ave.
Reedley, CA 93654

Carol Martens
Senior Services Director
Reedley Senior Center
100 N. East Ave.
Reedley, CA 93654

Social Service Coordinator
Fresno Care Home Finding Svcs.
6411 N. Dolores
Fresno, CA 93711

Linda Zavala
Coordinator
Sanger Senior Center
730 Recreation Place
Sanger, CA 93657

Phyllis Baltierra
Senior Coordinator
City of Firebaugh
1601 Thomas Convoy Ave.
Firebaugh, CA 93622

Fresno Co. Hispanic Commission on
Alcohol & Drug Abuse Svcs. Inc.
1444 Fulton St.
Fresno, CA 93721-1610

Coordinator
Sr. Nutrition, Glen Agnes Ctr.
530 W. Floradora
Fresno, CA 93728

Nutrition Site Coordinator
Highway City Sr. Ctr.
5140 State St.
Fresno, CA 93711

Nutrition Site Coord.
Fresno Learning Ctr.
1240 Broadway Plaza, 1st Floor
Fresno, CA 93721

Postmaster
Fresno Main Office
1900 E St.
Fresno, CA 93706

Helen Arriaga
Coordinator
Sr. Nutrition, Malaga Comm. Ctr.
3582 S. Winery
Fresno, CA 93725

Dana Liberty
Community Services FUN Coordinator
City of Fresno, Mosqueda Community Ctr.
4670 E. Butler
Fresno, CA 93702

Multicultural/Multilingual Dept.
Fresno Unified School District
Tulare & M St.
Fresno, CA 93721

Shaun Schaefer
Community Services Div. Mgr.
City of Fresno, Mosqueda Community Ctr.
4670 E. Butler
Fresno, CA 93702

Wendi Howard
Recreation Supervisor
Coalinga-Huron Recreation & Parks District
P.O. Box 386
Coalinga, CA 93210

President
Hmong American Advisory
2333 N. Price Ave.
Fresno, CA 93703

Maria Sofia Corona G.
Community Worker
Calif. Rural Legal Assistance
2115 Kern St., Suite 370
Fresno, CA 93721

Emma Lozito
Bella Vida Group Home
5284 N. Vernal Ave.
Fresno, CA 93722

Director
Latino Issues Forum, Valley Reg. Office
550 E. Shaw Ave., Ste. 255
Fresno, CA 93710

Howard Brushwood
1710 Athens Avenue
Clovis, CA 93611

Mary Ambriz
Coordinator
Del Rey Senior Center
PO Box 564
Del Rey, CA 93616

Social Service Coordinator
Older Adult Care Solutions
204 W. Portland
Fresno, CA 93711

Elena Garduno
California Rural Legal Assistance Foundation
2210 K St., Suite 201
Sacramento CA 95816

Phillip Gallegos
Community Services Director
City of Kerman
720 S. 8th St.
Kerman, CA 93630

Medical Interpreter Escort
Refugee Health Screening
P.O. Box 11867
Fresno, CA 93775

Administrator
Glen Agnes/Delno Terrace
530 W. Floradora
Fresno, CA 93728

Rick Garcia
Parlier Senior Services
1100 E. Parlier Ave.
Parlier, CA 93648

San Joaquin Valley Dialysis
3636 N. First St., #144
Fresno, CA 93726

Raquel Scott
Coordinator
Orange Cove Sr. Ctr.
699 6th St.
Orange Cove, CA 93646

Leonard Kelley
Director
San Joaquin Gardens
5555 N. Fresno St.
Fresno, CA 93710

Social Service Coordinator
Senior Advocate
1567 E. Almendra
Fresno, CA 93710

Carol Martens
Senior Services Director
Reedley Senior Center
100 N. East Ave.
Reedley, CA 93654

Coordinator
Sr. Nutrition, Romain Ctr.
745 N. First
Fresno, CA 93702

Executive Director
Sierra Mono Museum
P.O. Box 275
North Fork, CA 93643

Phyllis Baltierra
Senior Coordinator
City of Firebaugh
1601 Thomas Convoy Ave.
Firebaugh, CA 93622

Lois Mikel
Board Member/Office Manager
Cecil C. Hinton Community Center
2385 S. Fairview Ave.
Fresno, CA 93706

Nutrition Site Coord.
Sr. Citizens Village
1917 S. Chestnut
Fresno, CA 93702

Coordinator
Sr. Nutrition, Ted C. Wills Ctr.
770 N. San Pablo
Fresno, CA 93728

Coordinator
Sr. Nutrition, Wesley Ctr.
1343 E. Barstow
Fresno, CA 93710

Wilbur Donald Albright, PhD
5072 N. Wishon Ave., APT. B
Fresno, CA 93704-2478

Octavia Diener
2054 W. Alluvial
Fresno, CA 93711

Tom Berryhill
Senator
14th District
4974 E. Clinton Ave., Ste.. 100
Fresno, CA 93727

Dennis Cardoza
Congressman
18th District
2222 M St., #305
Merced, CA 95340-3729

Jeff Dunham
Congressman
19th District
1040 E. Herndon Ave., Ste. 201
Fresno, CA 93720-3158

Jim Costa
Congressman
20th District
855 M St., Ste. 940
Fresno, CA 93721

Linda Halderman
Assemblymember 29th District
6245 N. Fresno St., Ste. 106
Fresno, CA 93720

Michael J. Rubio
Senator
16th District
2550 Mariposa, Ste. 2016
Fresno, CA 93721

Henry T. Perea
Assemblymember
31st District
2550 Mariposa Mall, Rm. 5031
Fresno, CA 93721

Director
A Recovery Ctr. For Chemical Dependency
42675 Rd. 44
Reedley, CA 93654-9146

Helen M.
Alcoholics Anonymous
2812 N. Blackstone Ave.
Fresno, CA 93703-1002

Mary Parsons
President
Alzheimer's Disease & RDA
P.O. Box 4852
Fresno, CA 93744

Charles Sant'agata
Executive Dir.
American Lung Assoc. of Central CA
4948 N. Arthur Ave.
Fresno, CA 93705

Jean Robinson
Executive Director
Fresno Madera Area Agency on Aging
3837 N. Clark Ave.
Fresno, CA 93726

Lori Ramirez
Executive Director
ARC Fresno
4567 N. Marty Ave., Ste. 101
Fresno, CA 93722-7836

Administrative Office
Boys & Girls Clubs of Fresno
540 N. Augusta
Fresno, CA 93701

Mike Prandini
Ex. V. President
Building Industry Association
1530 E. Shaw Ave., Ste. 113
Fresno, CA 93710

Lonnie Garcia
California Detoxification Corp./Baart Clinic
539 N. Van Ness Ave.
Fresno, CA 93728-3419

J. Mike Leonardo
Public Works Dir.
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Steve Curti
Senior Transp. Planner
Caltrans, District 6
P. O. Box 12616
Fresno, CA 93778

Sharri Ehlert
Deputy District Director--Planning
Caltrans, District 06
P.O. Box 12616
Fresno, CA 93778

Elaine Lopes
Catholic Charities
149 North Fulton
Fresno, CA 93701

Gregg Elovich
Sr. Paralegal
Central CA Legal Svcs. Inc.
1401 Fulton St., Suite 700
Fresno, CA 93721

Central Valley Aids Team
P.O. Box 3346
Pinedale, CA 93650

Margarita Rocha
Executive Director
Centro La Familia
2014 Tulare St., Ste. 717A
Fresno, CA 93721

Roy Huerta
Area Commander
California Highway Patrol
1382 W. Olive
Fresno, CA 93775

Harry Armstrong
Mayor
City of Clovis
655 W. Stuart
Clovis, CA 93612

Jose Flores
Mayor Pro Tem
City of Clovis
1033 Fifth St.
Clovis, CA 93612

John Holt
Assistant City Manager
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Nathan Magsig
Councilmember
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Debbie Poochigian
Supervisor
County of Fresno
2281 Tulare St., Hall of Records
Fresno, CA 93721

Bob Whalen
Councilmember
City of Clovis
1175 N. Chapel Hill
Clovis, CA 93611

Shonna Halterman
General Services Manager
City of Clovis
155 N. Sunnyside Ave.
Clovis, CA 93611

Mike Oxborrow
Councilmember
City of Coalinga
155 W. Durian
Coalinga, CA 93210

Kelley Bourdeau
Councilmember
City of Coalinga
155 W. Durian
Coalinga, CA 93210

Tony Garcia
Councilmember
City of Coalinga
155 W. Durian
Coalinga, CA 93210

Ron Lander
Mayor
City of Coalinga
445 Washington St.
Coalinga, CA 93210

Ron Ramsey
Mayor Pro Tem
City of Coalinga
155 W. Durian
Coalinga, CA 93210

Javier Marquez
Councilmember
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

Chris DeFrancesco
Mayor
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

Jim Lowe
Councilmember
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

Rod Lake
Mayor Pro-Tem
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

Jose Antonio Ramirez
City Manager
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

Marcia Sablan
Councilmember
City of Firebaugh
1133 P. Street
Firebaugh, CA 93622

David Elias
City Manager
City of Fowler
128 S. Fifth St.
Fowler, CA 93625

Rick Darling
Councilmember
City of Fowler
128 S. Fifth St.
Fowler, CA 93625

David Cardenas
Mayor
City of Fowler
105 Carter
Fowler, CA 93625

Daniel T. Parra
Councilmember
City of Fowler
128 S. Fifth St.
Fowler, CA 93625

Jim Simonian
Councilmember
City of Fowler
413 E. Curtis
Fowler, CA 93625

Blong Xiong
Councilmember
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Lee Brand
Councilmember
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Clint Olivier
Councilmember
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Sal Quintero
Councilmember
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Oliver Baines
Councilmember
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Mark Secott
City Manager
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Hilda Plasencia
Mayor Pro Tem
City of Huron
P.O. Box 339
Huron, CA 93234

Mike A. Morales
Councilmember
City of Huron
P.O. Box 339
Huron, CA 93234

Frank L. Steenport
Chief of Police
City of Huron
P.O. Box 339
Huron, CA 93234

Joe E. Zavala
Councilmember
City of Huron
P.O. Box 339
Huron, CA 93234

Jack Sidhu
Councilmember
City of Kerman
850 S. Madera
Kerman, CA 93630

Richard Stockwell
Mayor Pro Tem
City of Kerman
850 S. Madera
Kerman, CA 93630

Ron Manfredi
City Manager
City of Kerman
850 S. Madera Ave.
Kerman, CA 93630

Douglas Wilcox
Councilmember
City of Kerman
850 S. Madera
Kerman, CA 93630

Gary Yep
Mayor
City of Kerman
P.O. Box 404
Kerman, CA 93630

Leland Bergstrom
Councilmember
City of Kingsburg
2400 Stroud Ave.
Kingsburg, CA 93631

Don Pauley
City Manager
City of Kingsburg
1401 Draper St.
Kingsburg, CA 93631

Chet Reilly
Councilmember
City of Kingsburg
1401 Draper St.
Kingsburg, CA 93631

David Karstetter
Mayor Pro Tem
City of Kingsburg
2590 Kamm
Kingsburg, CA 93631

Milo Smith
Councilmember
City of Kingsburg
1401 Draper St.
Kingsburg, CA 93631

Bruce Blayney
Mayor
City of Kingsburg
1401 Draper St.
Kingsburg, CA 93631

Leo Capuchino
Councilmember
City of Mendota
643 Quince St.
Mendota, CA 93640

Robert Silva
Mayor
City of Mendota
643 Quince St.
Mendota, CA 93640

Krystal Chojnacki
City Manager
City of Mendota
643 Quince St.
Mendota, CA 93640

Joseph Amador
Mayor Pro Tem
City of Mendota
643 Quince St.
Mendota, CA 93640

John C. Flores
Councilmember
City of Mendota
643 Quince St.
Mendota, CA 93640

Joseph Riofrio
Councilmember
City of Mendota
643 Quince St.
Mendota, CA 93640

Alan Bengyel
City Manager
City of Orange Cove
633 Sixth St.
Orange Cove, CA 93646

Gilbert Garcia
Councilmember
City of Orange Cove
633 Sixth St.
Orange Cove, CA 93646

Bertha DelBosque
Councilmember
City of Orange Cove
633 Sixth St.
Orange Cove, CA 93646

Juan M. Montano
Councilmember
City of Parlier
1100 E. Parlier Ave.
Parlier, CA 93648

Diane Maldonado
Councilmember
City of Parlier
1100 E. Parlier Ave.
Parlier, CA 93648

Yolanda Padilla
Councilmember
City of Parlier
1100 E. Parlier Ave.
Parlier, CA 93648

Lou Martinez
City Manager
City of Parlier
1100 E. Parlier Ave.
Parlier, CA 93648

Raul Villanueva
Mayor Pro Tem
City of Parlier
1100 E. Parlier Ave.
Parlier, CA 93648

Ray Soleno
Councilmember
City of Reedley
1723 S. Church
Reedley, CA 93654

Steve Rapada
Councilmember
City of Reedley
723 N. Lourae
Reedley, CA 93654

Pete Chavez
Mayor Pro Tem
City of Reedley
1717 Ninth Street
Reedley, CA 93654

Mary Fast
Mayor
City of Reedley
1203 M St.
Reedley, CA 93654

Amarpreet Dhaliwal
Mayor
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Cruz Ramos
City Manager
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Abel Lua
Councilmember
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Julia Hernandez
Mayor Pro Tem
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Betty Vallejo
Councilmember
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Brian Haddix
City Manager
City of Sanger
1700 Seventh St.
Sanger, CA 93657

Martin Castellano
Councilmember
City of Sanger
1700 Seventh St.
Sanger, CA 93657

Eli Ontiveros
Mayor Pro-Tem
City of Sanger
1700 Seventh St.
Sanger, CA 93657

Jim Avalos
Councilmember
City of Selma
1354 Cooper
Selma, CA 93662

D-B Heusser
City Manager
City of Selma
1710 Tucker St.
Selma, CA 93662

George Rodriguez
Mayor Pro Tem
City of Selma
2425 Tammy Lane
Selma, CA 93662

George Rodriguez
Councilmember
City of Selma
1710 Tucker St.
Selma, CA 93662

Kenneth Grey
Mayor
City of Selma
1710 Tucker St.
Selma, CA 93662

Michael Derr
Councilmember
City of Selma
1196 Mill St.
Selma, CA 93662

Chuck Fowler
Director
Cntrl Valley Indian Health Ctr.
20 N. Dewitt, Ste.. 10
Clovis, CA 93612

Gregg Foell
Comm. Ctr. Supervisor
Coalinga-Huron Rec. & Parks
P.O. Box 386
Coalinga, CA 93210

Suzanne Martinez
Assistant Regional Planner
COG

Alan Weaver
Director
County of Fresno, Public Wks.
2220 Tulare St., #600
Fresno, CA 93721

Judy Case
Supervisor
County of Fresno
2281 Tulare St., Hall of Records, # 300
Fresno, CA 93721

John Navarrette
Co. Admin. Officer
County of Fresno
2281 Tulare St., Room 300
Fresno, CA 93721

Phil Larson
Supervisor
County of Fresno
2281 Tulare St., #600
Fresno, CA 93721

Margo Lerwill
Staff Analyst
County of Fresno, Transp. Div.
2220 Tulare St., #600
Fresno, CA 93721

Frank Fowler
Deputy Director
County of Fresno, PW
2220 Tulare St., #600
Fresno, CA 93721

Lynn Gorman
Deputy Dir./Planning
County of Fresno
2220 Tulare St., #600
Fresno, CA 93721

John Welty
President
CSUF, Fresno
5241 N. Maple
Fresno, CA 93740-0048

Project Coordinator
EOC Refugee Svs.
1920 Mariposa Mall
Fresno, CA 93721

Natalie Vantassel
FCOE/FCC
3128 N Cornelia
Fresno, CA 93722

Jeffrey Webster
General Manager
FCRTA
2035 Tulare St., Suite 201
Fresno, CA 93721

Sue Kiser
Chief, Planning, Environment
Federal Highway Admin.
650 Capitol Mall, Ste. 4-100
Sacramento, CA 95814

Maxine Helman
United Health Centers
121 Barboza St
Mendota, CA 93540

Frances Contreras
Clinical Manager
Fresno-Madera Area Agency on Aging
2085 E. Dakota 3837 N. Clark St.
Fresno, CA 93726

John Downs
Senior Transit Planner
Fresno Area Express
2223 G St.
Fresno, CA 93706

Bruce Rudd
Assistant City Manager
City of Fresno
2600 Fresno St.
Fresno, CA 93721

Robert Arroyo
Director
Fresno City College, EOPS Program
1101 E. University Ave.
Fresno, CA 93741

Judith Nishi
Fresno Area Express
2223 G St.
Fresno, CA 93706

Director
Fresno Co. Dept. of Social Svcs.
P.O. Box 1912
Fresno, CA 93750

Cynthia Shore-Harris
Marketing Director
Fresno Co. Economic Development Corp.
906 N St., Ste.. 120
Fresno, CA 93721

Manager
Fresno Co. EOC Sr. Program
1920 Mariposa Mall
Fresno, CA 93721

Fresno Co. Library, Bear Mtn. Branch
30733 Kings Canyon Rd.
Squaw Valley, CA 93675

Executive Director
Fresno Co. Transp. Authority
2220 Tulare St. #411
Fresno, CA 93721

Edward Moreno
Fresno Co. Dept of Employment &
Temporary Assistance
County of Fresno
4499 E. Kings Canyon Rd.
Fresno, CA 93702

Brian Angus
Executive Director
Fresno County EOC
1920 Mariposa Mall, Ste.. 300
Fresno, CA 93721

Gary Joseph
CTSA Transit System Dir.
Fresno County EOC/CTSA
3100 W. Nielson
Fresno, CA 93730

Chris Schneider
Executive Director
California Legal Services. Inc.
1401 Fulton St., Suite 700
Fresno, CA 93721

Postmaster
Fresno Main Office
1900 E St.
Fresno, CA 93706

Director of Student Affairs
Fresno Pacific University
1717 S. Chestnut
Fresno, CA 93702

Jerry Dyer
Chief of Police
Fresno Police Department
2326 Fresno St.
Fresno, CA 93721

Ruth Enns
Friendly Visitors
2311 E. Shaw
Fresno, CA 93710

John Harris
Harris Ranch
Rt. 1, Box 420
Coalinga, CA 93210

President
Hmong American Advisory
2333 N. Price Ave.
Fresno, CA 93703

Philip Traynor
Hospice of Fresno, CA
1303 E. Herndon Ave.
Fresno, CA 93720-9860

Hy-Pana Convalescent Hospital
3510 E. Shields
Fresno, CA 93726

Beth Marney
News Director
KFSN-TV Channel 30
1777 G St.
Fresno, CA 93706

Lucy Ruiz
Public Info. Officer
KGPE-TV Channel 47
4880 N. First St.
Fresno, CA 93726-0502

Paul Kwiatkowski
Division Manager
MV Transportation
1330 E. El Dorado St.
Fresno, CA 93706-2013

Lao Buddhist Temple
4733 W. Vassar Ave.
Fresno, CA 93722

Pao Fang
Executive Director
Lao Family Community
4903 E. Kings Canyon Rd., #281
Fresno, CA 93727

Patricia Taylor
Executive Director
Madera Co. Transp. Comm.
2001 Howard Rd., Ste. 201
Madera, CA 93637

Jan Kafton
National Fed. Of the Blind
3352 N. Marks, #107
Fresno, CA 93722

Orange Cove Family Health Ctr.
445 Eleventh St.
Orange Cove, CA 93646-2298

Diane Martinez
Pacific Gas & Electric Co.
705 P St.
Fresno, CA 93721

Bruce Whitsitt
Poverello House
P.O. Box 12225
Fresno, CA 93777

Salvation Army Congregate Meals
1854 Fulton St.
Fresno, CA 93721

Mary Wallace
Director
San Joaquin Valley Health Consortium
2109 W. Bullard Ave., Ste.. 149
Fresno, CA 93711

Seyed Sadredin
Executive Director
San Joaquin Valley Air District
1990 E. Gettysburg
Fresno, CA 93726

Selma Community Health Center
1041 E. Rose Ave.
Selma, CA 93662-3292

Joe Bowling
Sequoia Area VIII Board
770 E. Shaw, #123
Fresno, CA 93710

Colleen Awbrey
Silvercrest Apartments
1824 Fulton St.
Fresno, CA 93721

Total Life at St. Agnes
1303 E. Herndon Ave.
Fresno, CA 93720-3309

Joe Mendes
Tranquillity Union High School
P. O. Box 457
Tranquillity, CA 93668

Bob Stocker
Assistant Ex. Secretary
Tulare Co. Assoc. of Gov'ts.
5955 S. Mooney Blvd.
Visalia, CA 93277

Executive Director
Central California United Cerebral Palsy
4224 N. Cedar
Fresno, CA 93726

Chief Ex. Officer
United Health Centers
650 Zediker Ave., P.O.Box 190
Parlier, CA 93648

President
United Hmong Foundation
4568 E. Pine Ave.
Fresno, CA 93703

Richard Kriegbaum
President
United Way of Fresno Co.
4949 E. Kings Canyon Rd.
Fresno, CA 93727

David S. Kent
1040 West Escalon
Fresno, CA 93711

Margery Minney
Executive Director
Valley Caregiver Resource Center.
3845 N. Clark St., Ste. 201
Fresno, CA 93726-4812

Kevin Creighton
Dir. Of Planning
Childrens Hospital of Ctrl. CA
9300 Valley Childrens Pl.
Madera, CA 93637

Blake Konczal
Chief Executive Officer
Fresno Area Workforce Investment Corp.
2125 Kern Street, Suite 208
Fresno, CA 93721

Coordinator
World Relief Refugee Svs.
2301 Lamona
Fresno, CA 93703

Pam Eaton
Central Valley YMCA
1408 N. Street
Fresno, CA 93721

Young Women's Christian Assoc. Marjaree
Mason Ctr
1408 N St.
Fresno, CA 93721

Sandra Brock
33000 George Smith Rd.
Squaw Valley, CA 93675

Robert Ward
Senior VP/Chief Legal Officer
Community Medical Centers
P.O. Box 1232
Fresno, CA 93715-1232

Dave Case
Detective
Fresno County Sheriff's Dept.
P.O. Box 1788
Fresno, CA 93717

Mark Keppler
Coalition for Community Trails
538 W. Bedford
Clovis, CA 93611

Robin Ray
5024 E Laurel
Fresno, CA 93727

Robert Rogers
2737 S Bardell
Fresno, CA 93706

Kathleen Shannon
2881 Willow Ave., Apt. 139
Clovis, CA 93612-4683

Joe Tacchino
1104 W. Brown
Fresno, CA 93705

Director of Social Services
CA Armenian Home
6720 E. Kings Canyon Rd.
Fresno, CA 93727

Marketing Director
Carrington Pointe
1715 E. Alluvial
Fresno, CA 93720

Steve White
City Engineer
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Director
EOC Senior Aides
1900 Mariposa, #116
Fresno, CA 93721

Program Director
Foster Grandparent Program
1920 Mariposa Mall
Fresno, CA 93721

Administrator
Shaw Ranch
8016 E. Shaw
Clovis, CA 93611

Community Service Officer
Sheriff's Dept.
2200 Fresno St.
Fresno, CA 93717

Investment Advisor
Smith Barney
5250 N. Palm, #301
Fresno, CA 93704

Social Service Coordinator
Summit Care Corporation
5630 N. Van Ness
Fresno, CA 93711

Executive Director
Sunrise Assisted Living
7444 N. Cedar
Fresno, CA 93720

Social Service Coordinator
The Gendron Home
6786 N. Hayston
Fresno, CA 93710

Medical Interpreter Escort
Refugee Health Screening
P.O. Box 11867
Fresno, CA 93775

Refugee Community Liaison
Fresno Co. Dept. of Social Svs.
2600 Ventura Ave.
Fresno, CA 93750

Source Conservation Technician
USDA - Natural Conservation
4974 E. Clinton Ave., #114
Fresno, CA 93727

Bilingual Counseling
Balderas Elementary School
4625 E. Florence Ave.
Fresno, CA 93725

Social Service Coordinator
Valley Memorial Society
622 W. Rialto Ave.
Fresno, CA 93705

Executive Director
CSUF Foundation
5310 N. Campus Dr., MS102
Fresno, CA 93740

Social Service Coordinator
Older Adult Care Solutions
204 W. Portland
Fresno, CA 93711

Commissioner
Commission on the Status of Women
3283 N. Dewey
Fresno, CA 93722

Social Service Coordinator
Club 55 Plus
1111 E. Spruce
Fresno, CA 93720

Marketing Director
Somerford Place
6075 N. Marks Ave.
Fresno, CA 93711

Assistant Professor
School of Health & Social Work Ed.
3225 E. San Ramon Ave.
Fresno, CA 93740

Social Service Coordinator
CA Health Collaborative
1625 E. Shaw, #155
Fresno, CA 93710

D.A.R.E. Officer
Fresno Police Dept.
2324 Mariposa St.
Fresno, CA 93721

Social Service Coordinator
Fresno Co. Mental Health Dept.
4441 E. Kings Canyon Rd.
Fresno, CA 93702

Reg. Service Admin.
Pioneer Systems
P.O. Box 2963
Oakhurst, CA 93644

Assistant Ombudsman
City Manager's Office
2600 Fresno St.
Fresno, CA 93721

Community Service Officer
Crime Prevention Unit
2323 Mariposa St.
Fresno, CA 93721

Community Service Officer
Clovis Police Dept.
1033 Fifth St.
Clovis, CA 93612

Social Service Coordinator
Medical Claims Filing Service
4733 N. Crystal
Fresno, CA 93705

Karin Kirkendall
Chairperson
Dumna Tribal Council
1003 S. Ninth St.
Fresno, CA 93702

Paul Marquez
Transp. Planner
Caltrans, District 06
P.O. Box 12616
Fresno, CA 93778

Tom Bailey
Fresno Area Residents for Rail
Consolidation
1941 W. Santa Ana
Fresno, CA 93705

John Wells
Area Manager
Del Monte
P.O. Box 7
Kingsburg, CA 93631-0007

Dwight Kroll
Planning Director
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Mary Helen Reynaga
Councilmember
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Anita Betancourt
Councilmember
City of Reedley
970 E. Early Ave.
Reedley, CA 93654

Joshua D. Mitchell
Mayor
City of Sanger
1700 Seventh St.
Sanger, CA 93657

Janet Carmichael
CA Dept. of Rehabilitation
2550 Mariposa St., #200
Fresno, CA 93721

Trish Johnson
22664 E. Edgar
Reedley, CA 93654

Kathy Seiler
2343 E. Niles Ave.
Fresno, CA 93720

Marian Orvis
VACCHCS-GECU
2615 Clinton Ave.
Fresno, CA 93703-2286

Rico Aguayo
Pro Tem
City of Fowler
215 E. Tulare Street
Fowler, CA 93625

Armando Lopez
Mayor
City of Parlier
335 Herring St.
Parlier, CA 93648

Susan Anderson
Supervisor
County of Fresno
2281 Tulare St., Hall of Records
Fresno, CA 93721

Lynne Ashbeck
Councilmember
City of Clovis
1033 Fifth St.
Clovis, CA 93612

Barbara Devinney
Development Director
Exceptional Parents Unlimited
4440 N. First St.
Fresno, CA 93726

Linda Danna
VP/General Manager
KGPE-TV Channel 47
4880 N. First St.
Fresno, CA 93726-0562

Sylvia V. Chavez
Mayor
City of Huron
P.O. Box 1193
Huron, CA 93234

Elizabeth Kipp
Chairperson
Big Sandy Rancheria
37387 Auberry Mission Road
Auberry, CA 93602

Jeannette Ishii
Assistant CAO
County of Fresno
2281 Tulare St., Ste.. 304
Fresno, CA 93721

Tim Chapa
Dev. Svs. Director
City of Sanger
1700 Seventh St.
Sanger, CA 93657

Director
Latino Issues Forum
160 Pine Street, Suite 700
San Francisco, CA 94111

Larry Miller
1584 E. Utah
Fresno, CA 93720

John Mahler
Director
Calwa Recreation & Park District
4545 E. Church
Fresno, CA 93725

Carlos Martinez
Grants Coordinator
City of San Joaquin
P.O. Box 758
San Joaquin, CA 93660

Barry Kriebel
President
Sun-Maid Growers of CA
13525 S. Bethel
Kingsburg, CA 93631

Todd Hill
Mgr.
Granite Construction Inc.
2716 S. Angus Ave.
Fresno, CA 93706

Paul Spraez
1893 Menlo Ave.
Clovis, CA 93611

Steve Weil
588 W. Barstow
Fresno, CA 93704

Randy Equisquiza
Sr. Mgr. Terminal Operations
Union Pacific RR
P.O. Box 9025
Fresno, CA 93790

Mike Montelongo
Councilmember
City of Sanger
1700 Seventh St.
Sanger, CA 93657

David G. Valadao
Assemblymember
30th District
1489 W. Lacey Blvd., Suite 103
Hanford, CA 93230

Devin Nunes
Congressman
21st District
264 Clovis Ave., Ste. 206
Clovis, CA 93612

Jake Smith
Division Chief, TDA & Training
Dept. of Trans., Div. Of Mass Transp.
P.O. Box 942874
Sacramento, CA 94273-0001

Joanne Silvestrom
Goodwill Industries of SJV
6437 N. Blackstone Ave.
Fresno, CA 93710-3508

Karin Anderson-Lloyd
CVMC
Fresno City College
1101 E. University Ave.
Fresno, CA 93741

Charles Arokiasamy
RhD.
Rehabilitation Counseling Program, CSUF
5005 N. aple, MS3
Fresno, CA 93740

Jacob Keller
Employment Specialist
EDD
3302 N. Blackstone Ave., Ste. 155
Fresno, CA 93726

Ron Vivian
Job Options
Fresno Co. Human Svs.
2171 N. Fine St.
Fresno, CA 93727

Nancy Garrett
Winners on Wheels
2842 Business Park Ave.
Fresno, CA 93727-1328

Pamela Knight
Dept. of Rehabilitation
P.O. Box 24001
Fresno, CA 93779-4001

Julie Larsen
USDA Forest Services
1600 Tollhouse Rd.
Clovis, CA 93611

Connie McCauley
Fresno Co. Office of Education
1111 Van Ness Ave., Towers--Ste.4
Fresno, CA 93721-2000

Connie Cha-Moua
CEO
Empowerment Institute, Inc.
5654 E. Westover Ave., Ste. 101
Fresno, CA 93727

Gloria Torrez
5043 E. Platt Ave.
Fresno, CA 93727

Richard Yanes
Executive Director
Metro Ministries
1055 N. Van Ness
Fresno, CA 93726

Rose Willems
The Advocate
4538 E. Weldon
Fresno, CA 93703

Annette Carter
722 N. Clovis Ave., #248
Clovis, CA 93611

John & Sally McCarthy
812 "J" St.
Reedley, CA 93654

Jerry Wilson
California State University, Fresno
2311 E. Barstow Ave.
Fresno, CA 93740-0014

Syreeta Anthony
2435 South Sabre
Fresno, CA 93727

Ron Hughes
Transit Manager
Kings Co. Area Public Transit Agency
1400 W. Lacey Blvd.
Hanford, CA 93230

Eliseo Gamino
Associate Dean
West Hills Community College Dist.
1511 Ninth St.
Firebaugh, CA 93622

Elias Cendejas
563 Elwood Road
Squaw Valley, CA 93675

Terry Williams
5965 E. Tulare St.
Fresno, CA 93727

Jim Ireland
320 S. I St.
Madera, CA 93637-4608

Janice Emerzian
Fresno City College
1101 E. University
Fresno, CA 93704

Stanley Simas
1733 S. Willow, Apt. 120
Fresno, CA 93727

NOIA Community Ctr.
606 E. Belmont Ave.
Fresno, CA 93701

Pamala Brookshire
530 W. Floradora Ave., #147
Fresno, CA 93728

Olivia Ostergaard
525 E. Simpsonj
Fresno, CA 93704

Alvin Horne
1223 E. Kaviland Ave.
Fresno, CA 93706

Ralph Uribes
3907 E. Dakota Ave., #4
Fresno, CA 93726-5210

San Joaquin Valley Dialysis
3636 N. First St., #144
Fresno, CA 93726

Mario Hernandez
Fresno Blind Veterans
344 W. Shields Ave.
Fresno, CA 93705

Albert Movsesian
274 W. Sierra Ave.
Fresno, CA 93704

Vicki Zehrung
1590 W. Browning
Fresno, CA 93711

Kathy Yoshida
DHHSC
5340 N. Fresno St.
Fresno, CA 93710

Janet Drane
P.O. Box 672
Clovis, CA 93613

David Powell
2210 Dawson Cove Lane S.
Clovis, CA 93611

Gracie Spear
FCC DSPS OFC
1101 E. University Ave.
Fresno, CA 93704

Rachel Facio
4214 N. Cornelia
Fresno, CA 93722

George Harper
P.O. Box 25925
Fresno, CA 93729-5925

Larry Fleck
144 Alamos Ave., #101
Clovis, CA 93612

Harold Paloutzian
4772 E. Iowa
Fresno, CA 93702

Rosie Draper
2740 W. Olive, #81
Fresno, CA 93728

John Ramirez
P.O. Box 4036
Fresno, CA 93744

Armando Sanabia
5669 N. Fresno St., #274
Fresno, CA 93710

Gina Sotelo
1665 N. Marks, #173
Fresno, CA 93722

Pat Sigala
1917 S. Chestnut Ave., #47C
Fresno, CA 93702

Emma Artin
3417 N. Fresno St.
Fresno, CA 93726

Juanita Eroles
1104 N. 9th St.
Fresno, CA 93702

Patricia Loza
2029 N. Orchard St. Apt. C
Fresno, CA 93703-2353

Faye Wall
3877 E. Saginaw Way
Fresno, CA 93726

Brenda Doody
5438 N. Salinas
Fresno, CA 93722

Carol Casey
1917 S. Chestnut Ave., #10G
Fresno, CA 93702

Ana Aguinaga
Executive Assistant
Fresno Area Express
2223 G St.
Fresno, CA 93706

James Samuel
Maintenance Mgr.
Fresno Area Express
2223 G St.
Fresno, CA 93706

Kathleen Healy
Administration Manager
Fresno Area Express
2223 G St.
Fresno, CA 93706

Rick Steitz
ATU President
Fresno Area Express
2223 G St.
Fresno, CA 93706

Al Munoz
ATU Vice President
Fresno Area Express
2223 G St.
Fresno, CA 93706

Marta Frausto
Native American Liaison
Caltrans, District 06
1352 W. Olive Ave.
Fresno, CA 93728

Henry Jeff
Chairman
Choinumni Tribe
4233 W. Sierra Madre
Fresno, CA 93722

Ben Charlie, Sr.
Chairman
Dunlap Band of Mono Indians
P.O. Box 44
Dunlap, CA 93621

Angie Osborne
Chairperson
Traditional Choinumni Tribe
2787 N. Piedra R.
Sanger, CA 93657

Keith Turner
Representative
Dumna Tribal Council Heritage Comm.
P.O. Box 306
Auberry, CA 93602

Nichole Wells
Osa Center for Indian Education
2224 N. Fine, Ste. 104
Fresno, CA 93727

Executive Director
Sierra Mono Museum
P.O. Box 275
North Fork, CA 93643

Dick Charley
Sierra National Forest
1600 Tollhouse Rd.
Clovis, CA 93611

Lorena Medibles
Transportation Planner
Caltrans, District 06
1352 W. Olive
Fresno, CA 93728

Gretchen Cox
Tribal Administrator
Big Sandy Rancheria
37387 Auberry Mission Road
Auberry, CA 93602

Sarah Sharpe
Env. Health Dir.
Fresno Metro Ministry
1055 N. Van Ness Ave., Ste. H
Fresno, CA 93728

Ben Benavides
Mexican Am. Political Assoc.
P.O. Box 1744
Fresno, CA 93720

Suzanne Moreno
Executive Director
Encourage Tomorrow
2491 W. Shaw Ave, Suite 110
Fresno, CA 93711

Rufino Dominguez
V. Coordinator General
Centro Binacional Para El IDesarrollo
Indigena Oaxaqueno
P.O. Box 106
Fresno, CA 93707-0106

Carol Bill
Administrator
Cold Springs Rancheria
P.O. Box 209
Tollhouse, CA 93667-0209

Patience Milrod
844 N. Van Ness Ave.
Fresno, CA 93728

Bertha Hansen
P.O. Box 1972
Fresno, CA 93718

Linda Descoteaux
Administrative Manager
FMAAA
3837 N. Clark St.,
Fresno, CA 93726

Ed Lund
Disabled Student Counselor
Fresno City College
1101 E. University
Fresno, CA 93741

Supervisor
Fresno Co. Comm. Health
1222 Fulton Mall, MS 178
Fresno, CA 93721

President
Sierra Oaks Senior Citizens Association
33276 Lodge Road
Tollhouse, CA 93667

Site Coordinator
Sierra Oaks Senior and Community Center
33276 Lodge Road
Tollhouse, CA 93667

Butch Wilson
President
Canteen of Fresno
527 L St.
Fresno, CA 93721

Nutrition Site Coord.
Fresno Learning Ctr.
1240 Broadway Plaza, 1st Floor
Fresno, CA 93721

Yvonne Hernandez
Senior Center Coordinator
108 N. 3rd
Fowler, CA 93625

Nutrition Site Coord.
Mendota Sr. Ctr.
643 Quince St.
Mendota, CA 93640-2334

Stan Nakagawa
Division Manager
Fresno County
2220 Tulare St., #600
Fresno, CA 93721

Teressa Staples
540 S. Peach Ave.
Fresno, CA 93727

Lorraine Olszowy
Department of Rehabilitation
2550 Mariposa Mall, Room 2000
Fresno, CA 93779

Joanne Cishros
Federal Motor Carrier Safety Admin.
Western Service Ctr.
12600 W. Colfax Ave., Ste. B300
Lakewood, CO 80215-3753

Resources Referral Assistant
Children Services Network
1911 N. Helm Ave.
Fresno, CA 93727-1614

Executive Officer
Fresno Local Agency Formaion
Commission
2115 Kern St., Ste. 310
Fresno, CA 93721

Pam Lassetter
Fresno Area Workforce Investment Corp.
2125 Kern Street, Suite 208
Fresno, CA 93721

Jeff Long
Transit Planner
Fresno Area Express
2223 G St.
Fresno, CA 93706

District Director
Caltrans, District 06
P.O. Box 12616
Fresno, CA 93778

Louis C. Rodriguez
Councilmember
City of Huron
P.O. Box 339
Huron, CA 93234

Bob Hand
Executive Director
Resource For Independence-Central Valley
3008 N. Fresno St.
Fresno, CA 93703-1124

John Cinatl
Associate Transp. Planner
Caltrans, District 06
P.O. Box 12616
Fresno, CA 93778-2616

Ken Okerekee
Transportation Planner
Caltrans, District 06
P.O. Box 12616
Fresno, CA 93778

Attachment C

Information Gathering Meeting Attendance Lists

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING FEBRUARY 16, 2011 CITY OF SANGER SIGN-IN SHEET		
NAME	ADDRESS	PHONE
GARY JOSEPH	FCEOC	266-3663
JOHN DOWNS	FRESNO COG	621-1502
SUSANA GUERRARA	2550 MARIPOSA MALL – FRESNO	264-3070
AIDA DIAZ	3707 RICHMOND-CLOVIS	287-4650
JEFFREY D. WEBSTER	FCRTA	233-6789
JEFF LONG	FRESNO COG	621-1436

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING SIGN-IN SHEET FEBRUARY 17, 2011 CITY OF SAN JOAQUIN		
NAME	ADDRESS	PHONE
EVERARDO GARCIA	DAVIDSON DR. –SAN JOAQUIN	210-5085
LUIS RAMIREZ		693-1973
EMILIA AMIOLA	OREGON ST. – SAN JOAQUIN	693-1972
AURELIA RAMIREZ	9098 LOGGINS DR – SAN JOAQUIN	630-0264
AURELIA AYALA	29039 PUNJAB – SAN JOAQUIN	6939602
JEFFREY D. WEBSTER	FCRTA	233-6789
JEFF LONG	FRESNO COG	621-1436

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING SIGN-IN SHEET FEBRUARY 23, 2011 CITY OF SAN JOAQUIN		
NAME	ADDRESS	PHONE
GARY JOSEPH	FCEOC	266-3663
JEFFREY D. WEBSTER	FCRTA	233-6789
JUSTIN STEELE	2550 MARIPOSA MALL - FRESNO	264-3070
JEFF LONG	FRESNO COG	621-1436

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING FEBRUARY 25, 2011 CITY OF CLOVIS SIGN-IN SHEET		
NAME	ADDRESS	PHONE
ROB WEYANT	FCEOC	266-3663
JOHN DOWNS	FRESNO COG	621-1502
LORENA MEDIBLES	CALTRANS	445-5421
ERICA HARLEY	7214 N. GERALDINE - FRESNO	248-6422
SHONNA HALTERMAN	CITY OF CLOVIS	621-1502
JUDITH NISHI	FAX	621-1455
JEFFREY D. WEBSTER	FCRTA	233-6789
CHRISTINA ONTIVEROS	FMAAA	453-4405

AUGUSTINE MARTINEZ

16537 East South Avenue
Parlier, CA 93648
559-646-1405

Original

March 8, 2011

Ms. Brenda Veenendaal
Senior Regional Planner
Fresno Council of Governments
2035 Tulare Street, Suite 201
Fresno, CA 93721
559-233-4148

Thank you for taking the time recently to speak with me regarding the possibility of adjusting the routes of the FCRTA lines to accommodate a stop at the current Amtrak station in downtown Fresno. As mentioned during our conversation, I have attempted via several letters to bring this matter to the attention of the Fresno County Regional Transit Authority over the course of the past year without receiving any type of reply per my requests. The various transit services of the FCRTA provide an invaluable service to the general public by connecting the smaller, outlying cities of the county with the government offices, healthcare facilities, and/or additional transit connections oftentimes available only in downtown Fresno. It is precisely in that regard, however, that the shortcomings of the system become apparent. While the various intercity lines of the FCRTA currently stop at the Greyhound Bus Depot, at present there is no stop to accommodate passengers wishing to connect with Amtrak in Fresno. The nearest stops to the Amtrak station are at Van Ness & Tulare (in front of the old Hardy Theatre), Fresno at L, or Van Ness & Fresno, all some four to five blocks from the Amtrak station. Needless to say, to an elderly or disabled person, or someone traveling with small children, traveling this distance can be daunting even in pleasant weather. With only minimal adjustments to the current inbound schedule, a stop at the Amtrak station could easily be added so that individuals could connect with either a north or southbound train leaving/arriving between 9-10:00 A.M. A similar type of schedule modification would allow inbound individuals on the afternoon lines to connect with Amtrak trains arriving between 2-3:30 P.M. These minor modifications to the schedules of the transit lines would allow the FCRTA to more closely integrate their services with the wider transit options provided by FAX, Greyhound, and (finally) Amtrak, and ultimately provide greater benefits to the citizens of Fresno County.

Thank you for allowing me to bring this matter to your attention. I look forward to your response soon.



Augustine Martinez

RECEIVED

MAR 11 2011

BY:
FRESNO COG



FRESNO COUNTY RURAL TRANSIT AGENCY

2035 Tulare Street, Suite 619 Fresno, CA 93722
Phone: 559 - 233 - 6789 Fax: 559 - 233 - 9645
Webpage: www.ruraltransit.org Email: jwebster_ruraltransit@fresnocog.org

March 29, 2011

Augustine Martinez
16537 E. South Avenue
Parlier, CA 93648

Dear Mr. Martinez:

Thank you for your letter of March 8, 2011, regarding scheduled stops at the Amtrak Station to facilitate connections between our scheduled inter-city services.

I was disappointed to read that you reportedly had sent several letter in this regard over the past year, with no response. I am unaware of any of your previous communications to our Agency.

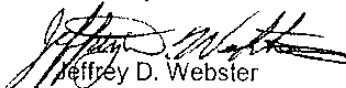
You are correct that we have regular scheduled stops in downtown Fresno, including the Greyhound bus station, but *not* at the Amtrak Station.

We provide five (5) inter-city transit services from rural incorporated Cities and unincorporated Communities to the Fresno-Clovis Metropolitan Area (FCMA). They include: Auberry Transit (from Auberry and the surrounding communities of: Adler Springs, Big Sandy Indian Rancheria, Burrough Valley, Cold Springs Indian Rancheria, Jose Basin, Marshall Station, Meadow Lakes, Mile High, Prather, Syucamore, Table Mountain Indian Rancheria and Tollhouse "to" and "from" Fresno) Coalinga Transit (from Coalinga, through Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton "to" and "from" Fresno) Orange Cove Transit (from Orange Cove through Reedley, Parlier, Sanger "to" and "from" Fresno), Southeast Transit (from Kingsburg through Selma and Fowler "to" and "from" Fresno) and Westside Transit (from Firebaugh through Mendota, with connections from San Joaquin in Kerman, "to" and "from" Fresno). In addition to the existing scheduled stops, when they are in the FCMA the current schedule includes "shuttle time" to facilitate pick-ups and drop-offs of passengers on a "requested" basis to the driver. Certainly, when in downtown Fresno each of these services is capable of diverting six (6) blocks to accommodate access to the Amtrak Station. I appreciate that some passengers may not have asked the driver, or a part-time temporary driver may *not* have been familiar with our indented policy.

In order to address and resolve this particular service deficiency, we will be amending our printed inter-city schedules, effective July 1, 2011, to include scheduled stops at the Amtrak Station when arriving in Fresno and before departing Fresno.

I trust that this accommodation will serve your needs, and the needs of countless others who may wish to conveniently access the services of Amtrak.

Sincerely,


Jeffrey D. Webster
General Manager

A JOINT POWERS AGENCY TO PROVIDE A COORDINATED TRANSIT SYSTEM FOR RURAL FRESNO COUNTY
THE CITIES OF COALINGA, FIREBAUGH, FOWLER, HURON, KERMAN, KINGSBURG, MENDOTA, ORANGE COVE, PARLIER, REEDLEY, SANGER, SAN JOAQUIN, SELMA & FRESNO COUNTY



CALIFORNIA RURAL LEGAL ASSISTANCE, Inc.

Fresno Office

2115 Kern St., Suite 370
(559) 441-8721 (Telephone)
(559) 441-0724 (FAX)

Migrant Farmworker Project

Felicia Espinosa
Staff Attorney

Jennet Zapata
Kirby Canon
Law Graduate

Ephraim Camacho
Norma Ventura
Community Workers

Eloise Esmael
Elizabeth C. Trujillo
Legal Secretaries

Indigenous Farmworker Project

Irma Luna
Community Worker

Community Equity Initiative

Phoebe Sarah Senton
Program Director - Attorney

Kyra E. Brodfuehrer
Staff Attorney

Veronica Garibay
Maria Sofia Corona
Community Workers

Olivia Faz
Legal Secretary

Central Office

631 Howard St., #300
San Francisco, CA 94105
(415) 777-2752 (Telephone)
(415) 543-2752 (FAX)
www.crla.org

José R. Padilla
Executive Director

Luis C. Jaramillo
Deputy Director

Ralph Santiago Adascal
General Counsel (1934-1997)

William G. Hoerger
Hene Jacobs
William G. Hoerger
Michael Meuter
Directors of Litigation, Advocacy &
Training

Regional Offices

Arvin	Marysville	San Luis Obispo
Coachella	Modesto	Santa Barbara
Delano	Monterey	Santa Cruz
El Centro	Oceanside	Santa Maria
Fresno	Oxnard	Santa Rosa
Glenn	Paso Robles	Watsonville
Madera	Salinas	

March 23, 2011

Fresno Council of Governments
2035 Tulare Street, Suite 201
Fresno, CA 93721

Re: Fresno County Annual Unmet Needs Process

Dear Fresno COG:

We are submitting comments on behalf of our client, Community United in Lanare. Our clients believe that their needs are reasonable to meet. The unincorporated community of Lanare in Fresno County currently receives services from the Fresno County Rural Transit Agency through the Coalinga service line.

Lanare is a very low income community and would benefit greatly from the following suggestions:

1. The community does not currently have designated bus stops. The community would like to see one or two designated bus stops. The location where the local convenient store is no longer adequate as many individuals are choosing to consume alcohol outside of the store and has become a public nuisance.
2. Our clients also recognize the need for sheltered bus stops at designated bus stop locations within the community of Lanare. Residents do not have a place to sit and be sheltered from rain and sun when waiting for the bus.
3. Currently, the Coalinga service line comes through Lanare once between 9:00 and 9:30 am and back around between 4:00 and 4:30 pm. Our clients suggest that the Transit Agency provide one additional round trip line for Lanare residents. If any resident goes to Fresno and leaves Lanare at 9:00, they have to spend their entire day in Fresno before they can come home. An additional service line would greatly help.

Thank you for your time and consideration. If you have should have any questions please feel free to call me at any time at (559) 233-6710 Ext. 318.

Sincerely,

California Rural Legal Assistance, Inc.

Veronica Garibay
Community Education and Outreach Coordinator

ILSC



FRESNO COUNTY RURAL TRANSIT AGENCY

2035 Tulare Street, Suite 619 Fresno, CA 93722

Phone: 559 - 233 - 6789 Fax: 559 - 233 - 9645

Webpage: www.ruraltransit.org Email: jwebster_ruraltransit@fresnocog.org

April 7, 2011

Veronica Garibay
Community Education and Outreach Coordinator
California Rural Legal Assistance, Inc.
2115 Kern Street; Suite 370
Fresno, CA 93721

Regarding: Unmet Transit Need Comments from the Community of Lanare

Dear Ms. Garibay:

Thank you for submitting unmet transit need comments on behalf of your client, "Community United" of Lanare.

I have a few simple questions to ask, to help us document the unmet transit needs, and anticipate potential regular ridership.

1. Our current services provided by Coalinga Transit's Inter-City route are available Monday through Saturday. Our records of actual passengers from "the entire Community of Lanare" indicate that very few riders currently ride. Can you identify how many of your clients currently utilize our inter-city Coalinga Transit service through Lanare to Fresno?
2. We acknowledge that there is no designated bus stops within the Community of Lanare. To date, we have been lead to believe that any existing passengers have preferred to wait inside the existing store, out of the extreme conditions in inclement weather, where they may also utilize "their facilities" while waiting for the bus to arrive. The reported conditions outside the store should probably be referred to the County Sheriff's Department..
3. Current ridership simply does not warrant the installation of two (2) Bus Stop Shelters. The existing off street facilities do not accommodate pedestrian and wheelchair access to the location of a bus stop shelter's concrete pad. We believe that the actual usage of a shelter would be limited to waiting passenger "going to Fresno". For those riders "returning to Lanare", we continue to observe that they simple walk straight home or to a waiting vehicle. If you have contrary information, and a specific solution, I would be please to review your suggestions.
4. Of those currently riding the existing scheduled service, would they continue to ride the existing service or instead, just ride a mid-day service?
5. How many of your clients from "Community United" have stated that they would ride a mid-day service? How often (weekly & monthly) did they mention that they would ride?

Thank you in advance for your prompt response.

Sincerely,



Jeffrey D. Webster
General Manager

CC: Bill Hyatt, SSTAC Chairperson

A JOINT POWERS AGENCY TO PROVIDE A COORDINATED TRANSIT SYSTEM FOR RURAL FRESNO COUNTY
THE CITIES OF COALINGA, FIREBAUGH, FOWLER, HURON, KERMAN, KINGSBURG, MENDOTA, ORANGE COVE, PARLIER, REEDLEY, SANGER, SAN JOAQUIN, SELMA & FRESNO COUNTY



CALIFORNIA RURAL LEGAL ASSISTANCE, Inc.

Fresno Office

2115 Kern St., Suite 370
(559) 441-8721 (Telephone)
(559) 441-0724 (FAX)

Migrant Farmworker Project

Felicia Espinosa
Staff Attorney

Kirby Canon
Jennet Zapata
Law Graduates

Ephraim Camacho
Norma Ventura
Community Workers

Eloise Esmail
Elizabeth C. Trujillo
Legal Secretaries

Indigenous Farmworker Project

Irma Luna
Community Worker

Community Equity Initiative

Phoebe Sarah Seaton
Program Director - Attorney

Kara E. Brodfehrer
Staff Attorney

Veronica Garibay
Maria Sofia Corona
Community Workers

Olivia Faz
Legal Secretary

Central Office

631 Howard St., #300
San Francisco, CA 94105
(415) 777-2752 (Telephone)
(415) 543-2752 (FAX)
www.crla.org

José R. Padilla
Executive Director

Luis C. Jaramillo
Deputy Director

Ralph Santiago Abascal
General Counsel (1934-1997)

William G. Hoerger
Ilene Jacobs
William G. Hoerger
Michael Meuter
Directors of Litigation, Advocacy &
Training

Regional Offices

Arvin	Marysville	San Luis Obispo
Coachella	Modesto	Santa Barbara
Delano	Monterey	Santa Cruz
El Centro	Oceanside	Santa Maria
Fresno	Oxnard	Santa Rosa
Gilroy	Paso Robles	Watsonville
Madera	Salinas	

April 25, 2011

Jeffrey D. Webster
General Manager
Fresno County Rural Transit Agency
2035 Tulare Street, Suite 619
Fresno, CA 93722

RE: Unmet Needs Transit Need Comments from the Community of Lanare

Dear Mr. Webster:

Thank you for your prompt response. We have had an opportunity to meet with our client, Community United in Lanare, and they have provided the following suggestions:

1. Community United of Lanare consists of a governing board of 15 residents and it represents Lanare residents. Very few of our clients utilize the bus service currently available as it is neither practical nor convenient for them to spend the entire day in Fresno, which current bus service requires them to do.
2. Our client agrees that the designated bus stop should be made permanent at the convenient store. The reported conditions have been referred to the Sheriff's Department.
3. Our client believes that if the designated bus stop is made at the local convenient store then there should be a sheltered bus stop as well to protect residents from inclement weather. The sheltered bus stop should be located at or around the convenient store and the facilities should be improved to facilitate pedestrian and wheel chair access.
4. An exclusively mid day service would not improve transit services in Lanare as it may be time restrictive. That is, if a Lanare resident is not out of a doctor's appointment on time to catch the bus they lose their transportation home. Our client would prefer to see a mid day service in addition to the existing service.

If you should have any questions please feel free to contact me at (559) 233 6710 Ext. 318. Thank you for your time and consideration.

Sincerely,

CALIFORNIA RURAL LEGAL ASSISTANCE, INC.

Veronica Garibay
Community Education and Outreach Coordinator

RECEIVED

MAY 02 2011

BY:

LSC



FRESNO COUNTY RURAL TRANSIT AGENCY

2035 Tulare Street, Suite 619 Fresno, CA 93722

Phone: 559 - 233 - 6789 Fax: 559 - 233 - 9645

Webpage: www.ruraltransit.org Email: jwebster_ruraltransit@fresnocog.org

May 24, 2011

Veronica Garibay
Community Education and Outreach Coordinator
California Rural Legal Assistance, Inc.
2115 Kern Street, Suite 370
Fresno, CA 93721

Regarding: Response to Your Unmet Transit Needs Letter of March 23, 2011; My April 7, 2011 Letter seeking additional information from You and Your Client, Your April 25, 2011 Response Letter, regarding submitted comments on behalf of your client, "Community United" in Lanare.

Dear Ms. Garibay:

I want to thank you for taking the time to express suggestions to improve our inter-city Coalinga Transit services to your client, "Community United" of Lanare.

Our current services provided by Coalinga Transit's inter-city route are available Monday through Saturday. Our records of actual passengers from "the entire Community of Lanare" indicate that very few riders currently ride. I had hoped that you could identify how many of your clients currently utilize the our services. And how many additional clients would ride in direct response to the suggestions.

Your letters reports that the very low income Community of Lanare would benefit greatly from several expressed suggestions:

1. We acknowledge that there are no formal bus stop shelters with benches in the Community of Lanare. To date, we have been lead to believe that any existing passengers have preferred to wait inside the existing store, out of the extreme conditions in inclement weather, where they may utilize "their facilities" while waiting for the bus to arrive.

On April 14th, I personally observed the location, and noted a very clean, well maintained, asphalt parking lot in front of the store with no immediate evidence of any sign of public intoxication or public nuisance. I do not discount the possibility that it may be evident at other times. When such occurrences do occur, I would suggest that such situations be referred to the County Sheriff's Department.

In your letter of April 25, 2011, indicated the "The reported conditions (at the

convenient store) have been referred to the Sheriff's Department, as I suggested. Your letter also reports that your client *"agrees that the designated bus stop be made permanent at the convenience store"*. You go on to report that your *"client believes that if the designated bus stop is made at the local convenience store then there should be a sheltered bus stop as well to protect residents from inclement weather. The sheltered bus stop should be located at or around the convenient store and the facilities should be improved to facilitate pedestrian and wheelchair access."*

In response, we note that the convenience store location continues to be the bus stop in Lanare. As for locating a sheltered bus stop at the location to accommodate pedestrians and wheelchairs, we still do not have any evidence as to how many more of your clients would be utilizing the service at that location to warrant such a facility.

Next, I observed on May 3, 2011, that the pavement from the roadway to the parking lot is one continuous surface. It is *not* obvious where the right-of-way of the road and the convenience store property line may actually be at this time. I noted that there are no curbs, gutters, or sidewalks in the immediate area or else where in the community of Laton. It would therefore be difficult to install a standard bus stop within a public right-of way adjacent to a curb, gutter and sidewalk. Installation of such amenities as curbs, gutters and sidewalks are beyond our responsibilities as a public transit agency. We would take responsibility for installing an appropriate concrete slab adjacent to an existing sidewalk, if it were not wide enough (eight feet), so long as it did not crossover on to private property. We have no authority to install a bus stop shelter on private property. We note that when such facilities are desired by a business property owner, they often purchase, install, and maintain the facility themselves, as a convenience to their customers.

2. Yes, currently the transit service goes through Lanare once in the morning at 9:20am and arrives in Fresno before 11:00am. Passenger then have up to four (4) hours to get "to" and "from" their destinations. In some cases they need to access the regular services of Fresno Area Express (FAX) or Clovis Transit. Passengers depart at 3:00pm and returns back to Lanare at 4:30pm. The suggestion for an additional mid-day trip may certainly be attractive to some clients. But, we would need to meet minimum performance criteria. The existing service from Coalinga through Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton to Fresno is only viable when grouped with the limited riders from the other eight (8) communities. None of the communities, by themselves, have demonstrated sufficient ridership to warrant independent service to Fresno.

Last year, we responded to a request from residents in Coalinga who expressed the need for direct access to "medical appointments" in Fresno, with the desire to return back as soon as the last scheduled appointment was finished. We had

received evidence from numerous individuals expressing that they needed the additional service and that they would ride on a regular consistent basis. We offered the service one (1) day a week (they suggested Tuesday would be the perfect day), with a twenty-four (24) hours prior reservation. The demonstration service was provided for four (4) months. During that time only three (3) different individuals rode on three (3) different days. We needed to "average" ten (10) passengers per service day, the "minimum" performance criteria was six (6) passengers per service day. The service was discontinued because minimum performance criteria (passengers per hour, passengers per mile, cost per passenger, cost per hour, cost per mile, and minimum fare receipts equal ten percent of the overall operating costs) were not met.

The unanswered questions are "How many of your clients from "Community United" have stated that they would ride the existing service or instead ride a mid-day service? And how often (weekly and monthly) did they mention they would ride?

The last statement in your April 25th Letter states: "An exclusive mid day service would not improve transit services in Lanare as it may be time restrictive. That is, if a Lanare resident is not out of a doctor's appointment on time to catch the bus they lose their transportation home. Our client would prefer to see a mid day service in addition to the existing service. These two statements contradict each other.

If as first stated in your first Letter, you and your client wanted us to consider a mid-day service. We have developed a possible Demonstration Service that would be responsive to that request. If a significant group of your clients could "average" ten (10) passengers per service day we could possibly consider a mid-day service. The second vehicle would depart our Contractor's corporation yard in Fresno at approximately 9:30am in order to arrive in Lanare for a 10:30am pick-up of passengers, with prior reservations from the day before. The vehicle would proceed to Fresno and arrive in Downtown at approximately 11:30am. Passengers would have two (2) hours to conduct their personal business before departing at 1:30pm to arrive back in Lanare by 2:30pm. The vehicle would then return to the Contractor's corporation yard in Fresno. The driver would therefore be working six (6) service hours, and that would be the basis for the total operating costs. The fares for the general public would be \$8.00 per round trip. Seniors (60+), disabled, and children (birth to 17 years of age) with an adult, would be at the reduced rate of \$6.50 per round trip. It should also be understood that this additional service would depend on round trips. If riders chooses to ride the regular Coalinga Transit service later in the day for the return trip to Lanare or if the additional service were to be utilized for a one-way trip (getting a ride with someone else), the necessary performance indicators will *not* be met to warrant continuation consideration.

Indeed, reducing the time in Fresno from four (4) hours to two (2) hours could be

seen an too restrictive, to complete one's business. Your first statement could be considered correct.

In closing, we feel the current service arrangements on Coalinga Transit's inter-city service provides a "life-line" service to many transit dependent individuals along the existing route "to" and "from" Fresno. I sincerely wish you had been able to provide sufficient supporting information to facilitate a more extensive evaluation of your suggestions to address your clients reported needs.

It may be necessary to "formally survey" the residents themselves to determine if the requests can meet minimum performance standards to support an additional trip and amenity thresholds to support bus stop shelters.

Thank you again.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeffrey D. Webster', with a stylized flourish at the end.

Jeffrey D. Webster
General Manager

Attachments



Department of Social Services
Catherine A. Huerta, Director

April 4, 2011

Bill Hyatt, SSTAC Chairperson
Central Valley Regional Center Inc.
4615 N. Marty
Fresno, CA 93722

Dear Mr. Hyatt,

This letter is in response to your Advisory Committee's request to identify unmet transit needs within Fresno County. While the Department of Social Services is not aware of any large scale transit needs, the following recommendations were made by Department staff in order to augment current rural transportation offered:

- It may be of benefit to expand the number of drop off/pick up locations and frequency between Kerman and Fresno. Currently, service is only available twice daily, with one pick up/drop off location for Kerman (Whitesbridge Road).
- It may be a benefit to expand services to/from Coalinga and Fresno. Currently service level only allows a client from Coalinga to participate in two (2) hours of activity in Fresno. Staff recognizes the distance between the two locations is a major factor.
- It may be a benefit to offer a shuttle from the Selma/Reedley area to Metropolitan Fresno. Start times should arrive and depart Metropolitan Fresno in order for residents of Selma/Reedley to maintain employment.
- It may be a benefit to expand the number of drop off/pick up locations and frequency between Orange Cove and Reedley. Coupled with services from Reedley to Fresno, this would open up increased opportunities for Orange Cove clients.
- It may be a benefit to expand the number of drop off/pick up locations and frequency of EOC Transit from Selma/Kingsburg/Fowler to downtown Fresno.
- It may be of benefit to expand transportation hours between the Mendota, San Joaquin and Firebaugh areas to and from the Metropolitan Fresno area. It may be beneficial for the shuttle to leave the Westside areas earlier and leave the Metropolitan Fresno area later in order for Westside residents for maintain employment in the Metropolitan Fresno area.

The above recommendations will benefit all residents of these areas to achieve employment in the metropolitan areas. A recent survey showed that there are over 800 clients participating in Welfare to Work activities in the Selma/Reedley area and approximately 219 clients in the Kerman Westside areas. In addition to benefitting Welfare to Work clients, expanded transportation services could also benefit employees of the Department of Social Services living in these areas.

If you have any questions regarding these recommendations, you may contact Patrick Hinds, Staff Analyst at 600-1969.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Huerta", followed by a horizontal line.

Catherine A. Huerta, Director

◆ P.O. Box 1912 / Fresno, California 93718-1912
Equal Employment Opportunity ◆ Affirmative Action ◆ Disabled Employer
www.co.fresno.ca.us



FRESNO COUNTY RURAL TRANSIT AGENCY

2035 Tulare Street, Suite 619 Fresno, CA 93722
Phone: 559 - 233 - 6789 Fax: 559 - 233 - 9645
Webpage: www.ruraltransit.org Email: jwebster_ruraltransit@fresnocog.org

May 11, 2011

Catherine A. Huerta, Director
Fresno County Department of Social Services
P.O. Box 1912
Fresno, CA 93718-1912

Regarding: Employment Shuttles from Rural Eastside and Westside Cities to the Fresno Metropolitan Area.

Attention: Nicole Argain, Staff Analyst

Dear Ms Huerta:

Thank you for taking the time to prepare a response to the Council of Fresno County Government's (Fresno COG) annual process by its Social Service Transportation Advisory Council (SSTAC) regarding unmet transit needs.

You have made six (6) observations, and our responses are as follows:

1. You have correctly noted that our Westside Transit service between Firebaugh, through Mendota, Kerman - with connection from San Joaquin Transit - to Fresno currently makes two (2) round-trips Monday through Friday.

Perhaps you are unfamiliar with your Department's predecessor. From 2000 to 2003, the Fresno County Human Services System's Department of Employment and Temporary Assistance funded the FCRTA to expand its services in response to the Federal "Welfare to Work" and State CalWorks directives and funding. We were under contract to expand our services from 6:00am to 6:00pm Monday through Saturday, and recognized just four (4) Holidays: New Years' Day; Americans' Independence Day; Thanksgiving Day; and Christmas Day. The intent of the County's program was to ensure access to employment, training, education, and child care.

During the service expansion period the route of our Westside Transit service was increased to three (3) daily round trips, early morning and late afternoon to facilitate access to employment, training, and educational opportunities in the Fresno-Clovis Metropolitan Area. Despite a significant number of clients in the rural areas and coordination by case workers that issued prepaid monthly bus passes, actual ridership was not significant or regular enough to warrant service continuation, and so our services were reduced to respond to actual ridership.

Annually, we (Fresno Area Express, Clovis Transit, Fresno County Economic Opportunities Commission and FCRTA) prepare a Productivity Evaluation Report that monitors each of our transit operations. As warranted, modifications and

changes are implemented. To this day we continue to have excess capacity on each of our inter-city routes.

In response to the number of bus stops in Kerman, there are actually three (3): to the West at Whitesbridge and Shasta Avenues; in the City at Whitesbridge and Madera Avenues; and to the East at Whitesbridge and Vineland. In each of our Cities, bus stops have been established based on actual usage. Please keep in mind the each rural incorporated City has a local demand responsive service that can pick-up passengers throughout the community and take them "to" and "from" an inter-city bus stop location to transfer to the inter-city service. As for your request for additional bus stops between Kerman and Fresno, we are unaware of the need, or suggestions for any additional stops along the current route.

And for your information, several years ago, the Kerman Unified School District notified us that they had students that need access to a school within walking distance of the Chandler Airport, so we simply accommodated that request with a scheduled stop on our flyers.

2. You have noted that our inter-city Coalinga Transit service makes one (1) round trip to Fresno, Monday through Saturday. The route goes from Coalinga through Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton to Fresno. The bus arrives in Downtown Fresno by 11:00am and returns four (4) hours and fifteen (15) minutes later to depart at 3:15pm. Passengers have the opportunity to access Fresno Area Express' routes at the Downtown Courthouse Park for service through Fresno and Clovis. We acknowledge that transit trips in the Metropolitan Area can be confusing, take a considerable amount of time, and result in a short period of time to take care of personal matters. Your letter notes that the "current service level only allows a client from Coalinga to participate in two (2) hours of activity in Fresno."

In the past, we have offered "direct" daily round-trip service to Fresno, and an "express" service one (1) day a week for medical appointments in Fresno, with the opportunity to return after the last appointment was finished. In both cases actual ridership did not meet minimum performance criteria to warrant continuation. We therefore recognize that none of the eight (8) communities, by themselves, are able to support their own direct service to Fresno, but together the service continues to be viable.

We have previously examined our ability to offer a second (2nd) round during the day. The current route leaves at 8:00am and arrives by 11:00am and returns leaving at 3:00pm and arrives back at 6:00pm. The alternative to have two (2) round trips would be the first bus leaves at 8:00am, arrives at 11:00am and leaves to return at 2:00pm and arrives back at 4:00pm. The second bus would leave at 10:00am to arrive at 1:00pm and would return at 3:00pm and arrive back at 6:00pm. In each of those cases the layover time is just two (2) hours. And you have already remarked in your letter that time period may be inadequate. Clearly it would be, if the individual needed to access public transit (Fresno Area Express and /or Clovis Transit) within the Metropolitan Area. Our experience during the "Welfare to Works" service period, was people may go in early and return later, but no one goes home early, they all go home on the last bus. The

last bus seating capacity could be exceeded, thus requiring passengers to "stand in the aisle" for the long trip back. (This occurs often in urban area, where the trips are much shorter). Our analysis further showed that the total number of passengers on the two (2) routes was not significantly increased to warrant the cost of the second bus and the meet the minimum ten percent (10%) farebox receipts to operating costs. And increasing the fares to all passengers in order to meet the standard could be significant and difficult to justify in these economic times.

And by the way, in my example of the schedule above for accommodating two (2) round trips, I do understand that we could leave much earlier and return much later, but it should be recognized that if such scheduling were done in an effort to accommodate an employment schedule in Fresno, no one would want to really get up to ride before 5:00am and return home after 9:00pm.

3. You have expressed that an "employment shuttle service" from Reedley and Selma may prove beneficial. These two (2) cities are on two (2) other inter-city fixed routes. Our Orange Cove Transit inter-city service departs from Orange Cove and goes through Reedley, Parlier, and Sanger to Fresno and returns, for two (2) round trips each weekday. Our Southeast Transit inter-city service departs Kingsburg and goes through Selma and Fowler to Fresno and returns, for three (3) round trips each week day.

Again as mentioned in response to item number one (1) above, the previous "Welfare to Work" program expanded service hours, and during such, we were able to add an additional daily round trip to address employment trips from these Cities. But again, despite, a significant number of clients in those rural areas and coordination by case workers that issued prepaid monthly bus passes, actual ridership was not significant or regular enough to warrant service continuation, and so our services were reduced to respond to actual ridership.

4. You mention the benefit of additional bus stops between Orange Cove and Reedley. We are unaware of the need, or suggestion, of any additional stops along the current inter-city Orange Cove Transit route. As for the frequency, our previous comments noted our previous ability to offer three (3) round trips on the route. Current ridership from Orange Cove with a drop off and a return pick-up from Reedley is not significant.

In the past year, we have received two (2) unrelated requests to make a quick grocery shopping trip to Reedley using our in-city Orange Cove Transit vehicle. It was pointed out that inter-city trips were to be handled by the Orange Cove Transit inter-city service, to do otherwise would be a duplication of service, and detract from our ability to provide programmed service within the City of Orange Cove.

Following the results and analysis of our next annual Productivity Evaluation Report for Fiscal Year 2010-11 (Autumn 2011), we will examine the possibility of a mid-morning and mid-afternoon round trip utilizing our in-city service vehicle. If we can successfully group and serve our existing City patrons before and after the time period for inter-city trips, and increase our overall ridership by doing so,

a three (3) Demonstration Program may be justified and implemented at that time.

5. Again you have expressed the benefit of additional pick-up and drop-off locations and frequency of our Southeast Transit inter-city service which departs Kingsburg and goes through Selma and Fowler to Fresno and returns, for three (3) round trips each week day. We are unaware of the need, or suggestions for any additional stops along the current route.

Again as mentioned in response to item number one (1) and three (3) above, the previous "Welfare to Work" program expanded service hours, and during such we were able to add an additional daily round trip to address employment trips from these Cities. But again, despite, a significant number of clients in those rural areas and coordination by case workers that issued prepaid monthly bus passes, actual ridership was not significant or regular enough to warrant service continuation, and so our services were reduced to respond to actual ridership.

6. And again as mentioned in response to item one (1) above, during the previously referenced service expansion period the route of our Westside Transit service was increased to three (3) daily round trips, early morning and late afternoon to facilitate access to employment, training, and educational opportunities in the Fresno-Clovis Metropolitan Area. And again despite, a significant number of clients in the rural areas and coordination by case workers that issued prepaid monthly bus passes, actual ridership was not significant or regular enough to warrant service continuation, and so our services were reduced to respond to actual ridership.

You conclude your comments by referencing a "recent survey" that we are unaware of, which apparently gleans information from 1,012 of your current clients. It's unclear if those are total family units or total individuals. It would be interesting to know the number of adults that are employed and the number seeking employment in the FCMA. And then for each of those groups, the number "with" and "without" their own transportation.

Our Response to the Need for Employment and Adult Education Transportation

Now, with regards to transportation for employment and educational purposes, we believe the real answer is best addressed by commuter vanpools, operated by participants from a common rural area that need to go to jobs or educational programs in another common area at times convenient to the needs of the participants. The actual fees have proven to be very nominal for an employed person with a paycheck. This arrangement has proven very successful for regular home-to-work or school trips.

This understanding was acknowledged in the preparation and successful passage of the Measure-C half-cent Sales Tax Expenditure Plan in 2006. Specifically the Plan sets aside ample funding to subsidize the implementation of three (3) rideshare programs for Fresno County residents. They include: Carpooling; Commuter Vanpools, and Farm Labor Vanpools. The programs are in place and are administered by the Fresno COG Staff. The Fresno COG programs have been offering monthly drawings for \$1,000, with an annual drawing. Last year of a hybrid vehicle was given away along with other valuable prizes.

For Carpools, Staff utilized a computer program to refer possible participants to one another in order to form their own. Incentives are available to encourage the ongoing arrangements.

The Vanpool programs are facilitated through experienced vendors. They include: VPSI, Enterprise, and King County Public Area Public Transit Agency. The vendors can provide seven (7) to fifteen (15) passenger vans. Vanpool participants have a designated "primary" and "back-up" driver they coordinate amongst themselves. The vendor takes care of the fuel costs, insurance, maintenance for the individual vanpool. Resultant costs reflect the actual distances traveled on a regular basis. A Measure-C subsidy covers a portion of the cost. In exchange, the participants divide the remaining cost equally. Often the cost is much less than the actual cost of operating their own personal vehicle. The financial incentives are significant and attractive, especially as the price of petroleum fuels continue to rise toward \$5.00 per gallon. Currently there are one hundred and twenty-three (123) commuter vanpool and farm labor vanpools operating in Fresno County, with additional available funding to support the formation of many more vanpools.

We also want you to know that the FCRTA was concerned about the economic impacts to rural area residents during the downturn of these economic times, and in light the water issues impacting agriculture and the job's situation throughout Fresno County.

We have been working closely with the Kings County Area Public Transit Agency's vanpool programs for commuters and farm workers. Their program has developed and matured over the previous decade.

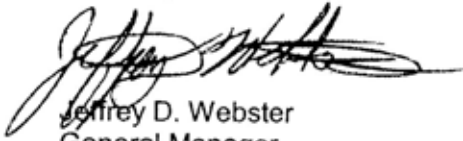
Last year, after ongoing requests by individuals, City Managers, and City Councils and Departments of Fresno County regarding the desire to see the FCRTA services expanded to address transportation for employment, and educational purposes, Staff advanced a proposal that was embraced and acted upon by the FCRTA Board of Directors. We recognize the diverse nature of such requests, including the location of the origins and destinations, and the time-frame for needed arrival and desired departure of such trips, and the resulting actual commuting time for such a service is very difficult to be viable for a rural public transit provider. A review of the vanpooling participants actual share of the daily transportation is approximately \$5.00 per day, depending on the actual distance traveled. For an employed person that cost is understood to be very reasonable. But some remarked that some individuals were just starting work, and they wondered if the cost could be even lower. FCRTA Staff recommended in the adoption of this year's Budget, to set aside up to \$1 million of our Capital Reserve funds to purchase up to forty (40) vans. When the final cost of a properly equipped commuter van was determined, thirty-five (35) vehicles could actually be purchased. The vehicles were delivered and equipped for service in March 2011. The vehicles are available through the Kings County program for rural Fresno County residents. The first vehicle was on display prior to the FCRTA's Board Meeting in late March. A qualifying participant was present to be handed the first set of keys to begin utilizing a vehicle. The individual was a resident from Kingsburg, who was a teacher in Pixley in Tulare County. He had organized a group from Fresno County that needed reliable transportation to South Valley communities. The monthly cost of the vanpool will not be required to include the original vehicle cost that was paid for by the FCRTA. The net result is to lower the daily shared costs to nearly \$2.00 per day, per participant. This amount is much less than what a rural public operator would have to charge, in order to achieve the minimum ten percent (10%) fare ratio to actual expenses. Thirty-four (34) similar vehicles are immediately available to specifically address this previously perceived need in a low-cost effective manner, personalized to the very individuals participating.

The Kings County program is preparing to spin-off another public Joint Powers Agency to be called CalVans in July 2011. Approximately fourteen (14) Counties are currently determining their desire to actively participate

The staff of the County's Department may desire to refer their participants to the Valley Rides Program. They may be contacted at 441-RIDE (7433) or www.valleyrides.com to learn of the details. Valley Rides Staff, and their designated program vendors, continue to be available to make on-site presentations to employers and employees who may want to know more about the programs.

If you should have other comments or questions, please contact me.

Sincerely,



Jeffrey D. Webster
General Manager
Fresno County Rural Transit Agency
2035 Tulare Street, Suite 201
Fresno, CA 93721
T - 559-233-6789, ext 220
F - 559-2339645
E - jwebster_ruraltransit@fresnocog.org
W - www.ruraltransit.org