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MEMORANDUM

DATE: June 2, 2010

TO: COFCG Social Service Transportation Advisory Council;
COFCG Transportation Technical Committee;
COFCG Policy Advisory Committee;
COFCG Policy Board; and
THE GENERAL PUBLIC

FROM: TONY BOREN, Executive Director

SUBJECT: STAFF REPORT AND RECOMMENDATIONS FOR "UNMET PUBLIC
TRANSPORTATION NEEDS" PUBLIC HEARING - JUNE 24, 2010

Recommendation

It is recommended that the Council of Fresno County Governments Policy Board find that there are no unmet public transportation needs that are reasonable to meet within the County of Fresno.

Discussion

On June 24, 2010, the Council of Fresno County Governments (COFCG), as the Regional Transportation Planning Agency (RTPA) for Fresno County, will hold a legally noticed Public Hearing. The purpose of the hearing is to receive public testimony to determine if public transportation needs within Fresno County will be reasonably met in Fiscal Year 2011 (July 1, 2010, through June 30, 2011), prior to approving claims of Local Transportation Funds (LTF) for streets and roads. The time and place of the Public Hearing have been noticed as follows:

Date: June 24, 2010
Time: 5:30 p.m.
Place: Council of Fresno County Governments, Sequoia Room
2035 Tulare St., Suite 201
Fresno, California 93721-2004

Transportation Development Act (TDA) - Local Transportation Funds are derived from the State Sales Tax. Of the State's portion of the sales tax revenue, 1/4 of a cent goes to the Local Transportation Fund and may be used for transportation projects. In FY11, the estimated Local Transportation Funds for Fresno County are \$24,000,000, of which \$133,000 is programmed for administration and audits, and

\$666,604 is programmed for regional transportation planning. Table-1 identifies the amount of project funding each local agency will receive in FY11.

Of the Local Transportation Funds available for public transportation and streets and roads, priority must first be given to public transportation, the net difference is then available for street and road projects.

TABLE-1
Available TDA-Local Transportation Funds
For Projects by Local Agencies FY11

Agency	Bicycle & Pedestrian Facilities	Social Service Transportation	Regional Transportation Planning	Public Transportation	Total
Clovis	\$48,189	\$127,092	\$67,703	\$2,189,072	\$2,432,348
Coalinga	\$9,542		\$13,325	\$430,840	\$453,707
Firebaugh	\$3,474		\$4,851	\$156,856	\$165,181
Fowler	\$2,885		\$4,029	\$130,258	\$137,172
Fresno City	\$251,392		\$351,072	\$11,351,297	\$11,953,761
Huron	\$4,045		\$5,649	\$182,641	\$192,335
Kerman	\$7,197		\$10,051	\$324,989	\$342,237
Kingsburg	\$5,758		\$8,040	\$259,973	\$273,771
Mendota	\$4,988		\$6,965	\$225,217	\$237,170
Orange Cove	\$5,530		\$7,722	\$249,691	\$262,943
Parlier	\$6,836		\$9,546	\$308,650	\$325,032
Reedley	\$13,126		\$18,331	\$592,691	\$624,148
Sanger	\$12,844		\$17,937	\$579,968	\$610,749
San Joaquin	\$2,037		\$2,845	\$91,999	\$96,881
Selma	\$11,729		\$16,379	\$529,596	\$557,704
Fresno County	\$87,476		\$122,160	\$3,949,834	\$4,158,470
FCRTA	\$0	\$359,654	\$0	\$0	\$359,654
FCEOC (Urban)	\$0	\$682,737	\$0	\$0	\$682,737
TOTALS	\$477,340	\$1,169,483	\$666,605	\$21,553,572	\$23,867,000

Pursuant to Section 99401.5 of the California Public Utilities Code, COFCG, as the Regional Transportation Planning Agency, must make a finding after holding a Public Hearing that there are no unmet public transportation needs within the jurisdiction of claimants which can be reasonably met before it may approve Local Transportation Fund claims for streets and roads.

Definition of "Unmet Transit Needs," and needs that are "Reasonable to Meet"

Section 99401.5(c) of the California Public Utilities Code specifies that "The transportation planning agency shall determine its definitions of the terms 'unmet transit needs' and 'reasonable to meet' for the purposes of this section which shall be documented by resolution or within the minutes of the agency."

The COFCG defined these terms by Resolution 90-15 as follows:

A. Unmet Transit Needs

“Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through the COFCG's Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded.”

B. Reasonable to Meet

"Those public transportation services identified in the Regional Transportation Plan, or proposed amendment thereto, which meet the following criteria:"

- (1) Services which, if implemented or funded, would not cause the responsible operator or service claimant to exceed its appropriations limitation as set forth by Proposition 4 (Gann Limit).
- (2) Services which, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of:
 - (a) Local Transportation Funds and State Transit Assistance Funds which may be available for such operator to claim;
 - (b) Federal Transit Administration (FTA) funds or other support for public transportation services which are committed by Federal and/or State agencies by formula or tentative approval of specific grant requests; and
 - (c) Farebox and local funding in compliance with PUC Section 99268 et.seq.

The fact that an identified need cannot fully be met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet.

- (3) Services which, if implemented or funded, would result in the responsible operator or service claimant meeting the farebox recovery and local support requirements as set forth by PUC Section 99268 et. seq. Evaluation of existing operators shall be based on records provided to COFCG by operators pursuant to the Transit Productivity Evaluation Process (PUC Section 99244).

Evaluation of proposed new service shall be based upon a feasibility analysis that includes, but is not limited to:

- (a) Forecast of anticipated ridership if service is provided.
- (b) Estimate of capital and operating costs for the provision of such services.
- (c) Estimate of fares and local support in relation to estimated operating costs for providing such services.

- (d) An estimated fare which the COFCG Board would determine to be sufficient to meet farebox recovery requirements, but would not be so high that it would pose a financial burden on transit dependent patrons.

Social Services Transportation Advisory Council (SSTAC)

The COFCG Policy Board established its Social Service Transportation Advisory Council (SSTAC) on May 26, 1988, to aid in its review of transit issues with emphasis on the annual identification of transit needs within Fresno County. These needs include the needs of transit dependent and transit disadvantaged persons, including the elderly, disabled, and persons of limited means. The COFCG's establishment of this Advisory Council is consistent with State Law (SB 498, Chapter 673, 1987) which mandates both the purpose and minimum membership of this body. A list of SSTAC members is included with this report (Attachment A).

The purpose of the SSTAC is to:

- (1) Annually participate in identification of transit needs (Unmet Transit Needs Public Hearing Process).
- (2) Review and recommend appropriate action by the COFCG for a jurisdiction which finds by resolution, that:
 - (a) There are no unmet transit needs;
 - (b) There are no unmet transit needs that are reasonable to meet;
 - (c) There are unmet transit needs that are reasonable to meet.
- (3) Advise the COFCG on any other major transit issues, including the coordination and consolidation of specialized transportation services.

SSTAC Unmet Transit Needs Process

The SSTAC has developed an annual process for soliciting unmet transit need comments from the public. Over 400 letters are sent to agencies and individuals interested in providing feedback on their public transportation needs within Fresno County (Attachments B-1, B-2 and B-3). The letter was prepared in English and Spanish versions, and included a request for information regarding any unmet transit needs within Fresno County. Respondents were requested to include the following information to assist Staff in an initial evaluation of proposed services:

- Where new service is needed, and where the potential trips would start and end;
- When, and how often trips would need to be scheduled; and
- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

As part of the information gathering process, SSTAC held three public meetings (Attachment C) to seek Unmet Transit Needs comments from residents throughout the County.

The first meeting was held in the City of Kerman on February 17, 2010. The meeting location was set to facilitate comments from the residents of Western Fresno county including: Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and the surrounding unincorporated communities. The meeting time was set for 4:00 p.m., and coincided with a food distribution event at the Kerman Community/Teen Center. One comment was received from Mr. Walter Hall, for more frequent service between Kerman and Fresno.

The second meeting was held in the City of Orange Cove on February 18, 2010. The location was selected to facilitate comments from the residents of Eastern Fresno county including: Fowler, Kingsburg, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. The meeting was set for 2:00 p.m. No comments were received.

The final meeting was held in the City of Fresno on February 24, 2010. The meeting location was selected to facilitate comments from the residents of the Fresno-Clovis Metropolitan Area (FCMA) and surrounding unincorporated communities. The meeting time was set for 5:30 p.m. Two representatives from California Rural Legal Assistance (CRLA) attended the meeting and discussed a potential unmet transit need in the unincorporated area south of the City of Fresno. An additional meeting is planned between CRLA, FCRTA and an SSTAC representative.

The SSTAC's Comments Regarding Submitted "Unmet Transit Needs" Requests

SSTAC received a letter from the Director of the County of Fresno, Department of Social Services with a recommendation to provide shuttle services from the Selma/Reedley area to Metropolitan Fresno and to expand service hours between the Mendota, San Joaquin and Firebaugh areas to and from the Metropolitan Fresno area. In 2000 to 2003 FCRTA, funded by the County of Fresno, expanded the service in these areas to cover the period of 6:00 a.m. to 6:00 p.m. Monday through Saturday as part of the Welfare to Work program. This was intended to address the transit needs to employment, education, training, and child care. Ridership did not meet minimum criteria to warrant continued funding and the service was adjusted to reflect actual usage and generally continues to the present day.

Issues similar to this were acknowledged in the 2006 Measure C Expenditure Plan. The plan allocates ample funding for three rideshare programs for Fresno County residents. They include: Carpooling; Commuter Vanpools; and Farm Labor Vanpools. These programs are administered by the Fresno COG and have been quite successful with several hundred commuters and farm labor vanpools operating in the County. Additional funding is available to support the formation of more vanpools.

No other public comments were received and, SSTAC concluded that there were no unmet needs brought forth that were reasonable to meet.

To fulfill their role in making a recommendation to forward onto the COFCG Advisory Committees and ultimately to the COFCG Policy Board, the SSTAC (following an expressed opportunity for public comment) made the following recommendation, based on its May 4, 2010 findings:

In consideration of these actions, and in reference to the contents of the COFCG's Regional Transportation Plan and supporting implementation documents, specifically:

- the Short Range Transit Plan for the Fresno-Clovis Urbanized Area, 2010-2014;
- the Short Range Transit Plan for the Rural Fresno County Area, 2010-2014;
- the Consolidated Transportation Service Agency's Operations Program and Budget 2010-2011 for the Fresno Urban CTSA, the Clovis CTSA and the Fresno Rural CTSA; and

- the Fresno County Rural Transit Agency's 2010-2011 Budget.

Pending additional public testimony at the legally noticed Public Hearing scheduled before the COFCG's Board of Directors on June 24, 2010, the SSTAC hereby has reached the following conclusion:

Motion:

A motion was made by Bob Hand, and seconded by Margo Lerwill, to make the following recommendation:

The SSTAC, through its recent efforts to solicit comments, is therefore, recommending the finding that there are no unmet transit needs that are reasonable to meet within the following jurisdictions:

- | | |
|----------------------|-------------------------|
| 1. City of Clovis | 9. City of Mendota |
| 2. City of Coalinga | 10. City of Orange Cove |
| 3. City of Firebaugh | 11. City of Parlier |
| 4. City of Fowler | 12. City of Reedley |
| 5. City of Fresno | 13. City of Sanger |
| 6. City of Huron | 14. City of San Joaquin |
| 7. City of Kerman | 15. City of Selma |
| 8. City of Kingsburg | 16. Fresno County |

The voice vote was taken and the motion passed unanimously.

Public Transportation Plan Summary

A. Overview

The Regional Transportation Plan (RTP) for public transportation services contains a Fresno-Clovis Metropolitan Area (FCMA) component, a rural component, and a Social Service Transportation component. The Metropolitan Area component is actualized through the "Short-Range Transit Plan (FCMA SRTP) for the Fresno-Clovis Urbanized Area July 2009 - June 2014" and was adopted on June 25, 2009 at the Fresno COFCG Board Meeting. It analyzes the metropolitan transit service needs and provides a detailed service plan for implementation over a five-year period. The Rural Area component is actualized through the "Short-Range Transit Plan (Rural SRTP) for the Fresno County Rural Area 2010-2014" and was also adopted on June 25, 2009 at the Fresno COFCG Board Meeting. It analyzes rural transit service needs, and provides a detailed service plan for implementation over a five-year period.

In addition to these Short-Range Transit Plans for public transportation, the Fresno COFCG annually adopts an Operations Program and Budget for the coordination and consolidation of transportation for specialized social service programs within Fresno County. The 2010 - 2011 "Operations Program and Budget for the Fresno CTSA, the Clovis CTSA, and the Rural CTSA" is scheduled to be adopted on June 24, 2010.

It must be emphasized that to "reasonably meet transit needs," it is necessary to satisfy the planned service requirements documented by the Regional Transportation Plan components described above (Administrative Code Section 6656). Further, State law (Administrative Code Section 6651) prescribes that expenditure of Local Transportation Funds must be in conformance with the Regional Transportation Plan. Fresno COG's Legal Counsel has interpreted these two State law requirements as establishing what must be done (i.e., implement the planned transit service as contained in the Regional Transportation Plan) and what must not be done (i.e., do not provide transit service where it is *not* recommended by the Plan).

These dual requirements may appear inconsistent to individuals and organizations who believe that there may be needs for service in areas of Fresno County where the Regional Transportation Plan does not now propose service, or where less service is proposed than they would desire. The inconsistencies are overcome through a continuous transportation planning process. Those who testify that an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.

B. Fresno-Clovis Metropolitan Area (FCMA)

The Regional Transportation Plan calls for fixed-route service within the Metropolitan Area to be provided by the City of Fresno's Fresno Area Express (FAX), with financial participation from the City of Clovis and Fresno County for service to non-Fresno City residents within FAX's Service Area. Demand responsive Handy-Ride service is provided through FAX under contract with MV Transportation Services, Inc. The Short-Range Transit Plan for the Fresno-Clovis Urbanized Area sets forth the specific service implementation plan for the five fiscal year period of July 2009 to June 2014. It is this Short-Range Transit Plan (SRTP) that actualizes the more general service goals and objectives of the Regional Transportation Plan. The FCMA SRTP was adopted on June 25, 2009.

The Regional Transportation Plan and the FCMA Short-Range Transit Plan also continue to emphasize specialized service for disabled and elderly residents who are unable to utilize the fixed-route buses.

The estimated cost for operation of FAX in FY 2011 is \$43.0 million. Service will be funded with \$13.4 million in State Transportation Development Act - Local Transportation Funds and \$3.0 million in one-time State Transit Assistance funds. FAX is also anticipating \$6.6 million in Measure C, and an additional \$9.3 million will be funded by the Federal Transit Administration. The remaining funds are derived from farebox revenues and special services provided under contracts with outside agencies such as the City of Clovis, Fresno County, and Children's Hospital of Central California. Although the City of Fresno does not propose to expend any Local Transportation Funds on streets and roads in FY 2011, a "transit needs finding" is necessary to be consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

The City of Clovis operates two types of public transit service. Clovis Stageline provides general public fixed-route service within the City Limits. Clovis Round Up operates specialized demand-responsive service for the elderly and disabled residents. The City of Clovis has designated Round Up services as the Consolidated Transportation Services Agency (CTSA) for the Clovis Transit Service Area. The estimated cost for operation of Clovis Transit in FY 2011 is \$3.7 million.

C. Rural Areas

The Regional Transportation Plan calls for service to rural portions of Fresno County, including intra-city service in and around thirteen (13) rural incorporated cities, two dozen unincorporated communities, and inter-city service linking those cities to the Fresno Metropolitan Area on the following corridors:

- (1) Firebaugh - Mendota - San Joaquin - Kerman Corridor to Fresno.
- (2) Kingsburg - Selma - Fowler Corridor to Fresno.
- (3) Orange Cove - Reedley - Parlier - Sanger Corridor to Fresno.
- (4) Coalinga - Huron - O'Neill's - Five Points - Lanare - Riverdale - Caruthers - Raisin City - Easton Corridor to the Fresno.

During the latter part of FY79 and the beginning of FY80, in cooperation with rural incorporated cities in Fresno County, Fresno COG prepared and adopted specific short-range transit development programs to define implementation of rural public transportation service in conformance with the Regional Transportation Plan. In September 1979, Fresno County Rural Transit Agency (FCRTA) was formed and assigned responsibility for implementing the service requirements of the Regional Transportation Plan as set forth by the Transit Development Programs. Services set forth by the Regional Transportation Plan and the Transit Development Programs were fully implemented by mid-February 1980.

A comprehensive Short-Range Transit Plan (Rural SRTP) for the Rural Fresno County Area, which updated the individual Transit Development Programs, was adopted on November 17, 1983. The five-year Rural SRTP is updated biannually. The latest update of the "Short-Range Transit Plan for the Rural Fresno County Area 2010-2014" was adopted on June 25, 2009. The estimated cost for the operation of the FCRTA in FY 2010-11 is \$7,999,976. The Services will be funded with \$3,596,232 of State Transportation Development Act - (TDA) Local Transportation Funds (LTF). The FCRTA will utilize \$748,780 from its Measure - C funds to support the operations. An additional \$1,958,383 will be funded by the Federal Transit Administration (FTA). Farebox receipts are projected to be \$681,384 and Interest is estimated at \$77,608. The FCRTA's will access \$2,912,921 of its Capital Revenues and Reserves for specific projects in 2010-11.

D. Social Service Transportation

The updated Social Service Transportation Action Plan and Inventory, adopted January 29, 1998, continues to co-designate the City of Fresno and the Fresno County Economic Opportunities Commission (FCEOC) as the Fresno Urban Consolidated Transportation Service Agency (CTSA). The Action Plan further designates City of Clovis, as the Clovis CTSA, and the Fresno County Rural Transit Agency (FCRTA) and the FCEOC as the Fresno Rural Area CTSA. The Fresno COFCG has set aside each year, since FY83, five percent (5%) of Local Transportation Funds (Table 1) for social service transportation. An Operations Program and Budget (OPB) has been prepared for the Fresno Urban CTSA, Clovis CTSA, and the Fresno Rural CTSA. The FY11 OPB's, scheduled for adoption on June 24, 2010, document commitments for matching funds from participating social service agencies and defines the types of coordinated/consolidated services to be provided so that funds may be released.

Fresno County's CTSA process has been very successful in coordinating metropolitan and rural social service transportation needs. The COFCG's latest annual "Transit Productivity Report 2008-09" indicates that the CTSA's continue to provide a significant number of trips throughout Fresno County. An inventory of social service agencies is being updated to determine if additional social service agencies may be interested in participating in the CTSA process.

Analysis of Proposed Public Transportation Services and Recommended Findings for Local Agencies FY 2011

A. City of Clovis

The City of Clovis contributes funds to the operation of three (3) transit services within its jurisdiction. First, it operates the Clovis CTSA Round Up service on a demand-responsive basis to its elderly and disabled social service clients. Second, it operates Clovis Stageline to serve general public patrons with five (5) coordinated fixed routes; and third, it provides funding to Fresno Area Express (FAX) which operates fixed route service on Route 28 into Clovis.

Inter-city service to Fresno is available on Clovis CTSA's Round Up and Fresno Area Express / Handy-Ride.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Clovis will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

B. City of Coalinga

The City of Coalinga, under an inter-agency agreement with the FCRTA, provides intra-city and inter-city service using vehicles owned by the FCRTA. All FCRTA vehicles are lift equipped for elderly and disabled accessibility.

The Coalinga Transit intra-city demand responsive service operates with one (1) vehicle during an approximate eight (8) hour service period Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The bus provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate eleven (11) hour period, Monday through Saturday.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Coalinga, Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

C. City of Firebaugh

The FCRTA, under an inter-agency services agreement with the City of Firebaugh continues to contract with Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of transportation services. Demand responsive service within Firebaugh's Sphere of Influence, and surrounding Area is available by a FCRTA's lift equipped van, Monday through Friday for approximately nine and a half (9-1/2) hours per day.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding communities, Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Firebaugh, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

D. City of Fowler

The FCRTA, under an inter-agency services agreement with the City of Fowler contracts with the Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of transportation services within its Sphere of Influence and surrounding area. A lift equipped FCRTA van is the community service the area, approximately nine and a half (9-1/2) hours per day, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, for approximately a nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of

Fowler, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

E. City of Fresno

Fresno Area Express (FAX) provides fixed route service seven days-a-week throughout the Fresno-Clovis Metropolitan Area. The City of Clovis and Fresno County financially participate for service to non-Fresno City residents within Fresno Area Express' Service Area. Fresno Area Express contracts with MV Transit Services, Inc. for weekday and weekend demand-responsive service on Handy-Ride. This service is oriented toward those who are unable to use the fixed-route service.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Fresno will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

F. City of Huron

The FCRTA, under an inter-agency services agreement with the City of Huron contracts with the Fresno County Economic Opportunities Commission (FCEOC) as the Rural CTSA for the provision of general public transportation service within the Sphere of Influence, and surrounding area utilizing two (2) FCRTA wheelchair accessible modified vans. The intra-city services are available, during an approximate eleven (11) hour period, Monday through Friday.

The City of Huron continues to provide funding for an inter-city "life-line" service to Coalinga. Two (2) round trips are provided during a five (5) hour period, Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The bus provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate eleven (11) hour period, Monday through Saturday.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Huron, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

G. City of Kerman

The FCRTA, under an inter-agency services agreement with the City of Kerman, provides demand responsive public transportation service with a FCRTA vehicle within its Sphere of Influence and surrounding area using a lift equipped FCRTA van, for approximately eight (8) hours a day, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, for approximately a nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers.

The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Kerman, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

H. City of Kingsburg

Two (2) FCRTA wheelchair lift equipped vans are available for providing public transportation services to Kingsburg Area residents. These transit services are provided by the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, to the City of Kingsburg under an inter-agency services agreement with FCRTA. Service within the Sphere of Influence, and surrounding area, are available on a demand responsive basis during an approximately ten (10) hour service period, Monday through Friday and approximately eight (8) hours on Saturday utilizing just one (1) vehicle.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Kingsburg, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

I. City of Mendota

The FCRTA, under an inter-agency agreement with the City of Mendota, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, to provide demand responsive service within its Sphere of Influence and surrounding area using a FCRTA lift equipped van. This service is provided Monday through Friday, for approximately nine and a half (9-1/2) hours per day.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Mendota, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

J. City of Orange Cove

The FCRTA, under an inter-agency services agreement with the City of Orange Cove contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for the provision of transportation services. Orange Cove Transit operates a FCRTA lift equipped van on a demand responsive basis within its Sphere of Influence, and surrounding area for approximately nine and a half (9-1/2) hours per day, Monday through Friday.

Orange Cove Transit also provides lift equipped inter-city fixed route service. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno. Multiple round trips are available each service day. The inter-city service is provided, during an approximately nine and a half (9-1/2) hour period, Monday through Friday.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Orange Cove, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

K. City of Parlier

Under an inter-agency services agreement, the City of Parlier and FCRTA currently contracts for transportation services with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA. Parlier Transit operates a lift equipped demand responsive service within its Sphere of Influence, and surrounding area using a wheelchair lift equipped FCRTA van. Service is currently provided, during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Parlier, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

L. City of Reedley

The City of Reedley, through an inter-agency services agreement with the FCRTA, provides demand responsive public transportation within its Sphere of Influence and surrounding area, using four (4) vehicles on an eight (8) hour staggered basis during an approximate nine and a half (9-1/2) hour service period, Monday through Friday, and one (1) vehicle on Saturdays during an approximate eight (8) hour period.

The FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip

general public commuter service, during an approximately nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Reedley, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

M. City of Sanger

To provide public transportation service within the Sanger Sphere of Influence and the surrounding area, the FCRTA, under an inter-agency services agreement, with the City of Sanger contracts with Transportation Specialties. Two (2) wheelchair accessible FCRTA vehicles offer service in Sanger. The vehicles provide staggered service during an approximate nine and a half (9-1/2) hour period, Monday through Friday, and one (1) vehicle during an eight (8) hour period on Saturday.

FCRTA also contracts with the Rural CTSA to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximate nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Sanger, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

N. City of San Joaquin

The FCRTA, under an inter-agency agreement with the City of San Joaquin, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for demand responsive Intra-City service within their Sphere of Influence and surrounding area. Inter-community service is also provided between the unincorporated communities of: Cantua Creek, El Porvenir, Halfway, Three Rocks, and Tranquility. Inter-City service to Kerman and Mendota is also available. These services are provided, during a (10) hour period, Monday through Friday using an FCRTA lift equipped van.

Ridership demands continue to increase and may warrant a second vehicle, for operation during an eight (8) hour period. The expanded service will be done on a demonstration basis when warranted to carry additional passengers and ensure access to the inter-city service in Kerman on Westside Transit. The additional service expansion will be funded by FCRTA's Measure-C funds.

The FCRTA also contracts with the Rural CTSA to operate Westside Transit as a multiple round trip general public commuter service, during an approximate nine and a half (9-1/2) hour period, Monday through Friday, using a lift equipped bus that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of San Joaquin, its Sphere of Influence, and the surrounding area with its identified unincorporated communities will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

O. City of Selma

The FCRTA, under an inter-agency agreement with the City of Selma, contracts with the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA, for demand responsive and fixed route Intra-City service within their Sphere of Influence and surrounding area.

This service utilizes five (5) FCRTA wheelchair accessible vehicles. It operates four (4) vehicles on a demand responsive basis; three (3) for eight (8) hours each on a staggered basis, and one (1) for four (4) hours for lunch time relief, Monday through Friday, during an approximate nine and a half (9-1/2) hours service day. A fifth (5th) vehicle is operated on a fixed route basis, Monday through Friday, during an eight (8) hours service period. Saturday demand responsive services are provided with a single (1) vehicle during an approximate eight (8) hour service period.

The FCRTA also contracts with the Rural CTSA to operate Southeast Transit as a multiple round trip general public commuter service, during an approximate nine and a half (9-1/2) hour period, Monday through Friday using a lift equipped bus; that may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" the Fresno-Clovis Metropolitan Area (FCMA).

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the City of Selma, its Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

P. Fresno County

Fresno County financially participates through the Fresno County Rural Transit Agency for provision of service to unincorporated area residents within the Spheres of Influence and surrounding areas of the thirteen (13) rural cities and two dozen unincorporated communities situated on established fixed routes.

Fresno County also provides the funding for five (5) other unincorporated area transit services.

Auberry Transit is provided, through an inter-agency service agreement between the FCRTA and the Fresno County Economic Opportunities Commission (FCEOC), as the Rural CTSA. The service area includes the communities of: Alder Springs, Auberry, New Auberry, the Big Sandy Indian Rancheria, Burrough Valley, Cold Springs Indian Rancheria, Jose Basin, Marshall Station, Meadow Lakes, Mile High, Prather, Sycamore, and Tollhouse. A lift equipped vehicle provides, approximately six (6) hours of service per day, Monday through Friday. A second Auberry Transit van is to provide "life-line" inter-city service from the foothill communities and through Friant and the Table Mountain Indian Rancheria to the Fresno-Clovis Metropolitan Area, one (1) day a week during an eight (8) hour service period.

Del Rey Transit operates as a general public demand responsive service. The Rural CTSA continues to fund the service four (4) hours per service day and Fresno County TDA monies fund the remaining four (4) hours. The service is under contract for driver services through the Rural CTSA and continues to be available during an approximate eight (8) hour period Monday through Friday. The operation will continue to maintain priority service to seniors attending the mid-day Hot Meal Nutrition Program. The service transports passengers within the community on a shared ride basis; arranges passenger grouping for trips to Sanger; and transfers passengers in Sanger to access Orange Cove Transit for service to Fresno.

Dinuba Connection is in its third year of service. In cooperation with the FCRTA, the City of Dinuba (in Tulare County) provides an inter-County service, referred to as the Dinuba Connection, between Dinuba and Reedley (in Fresno County). It allows Dinuba residents to travel from their City and its Vocational Training Center to the Sierra Kings Hospital (for on-the-job training) and to attend Reedley College. Eastern Fresno County residents travel to regional retail and entertainment centers in Dinuba. The service has proven to be very successful. The operations encourage transfers between Reedley Transit's Intra-City services and Orange Cove Transit's Inter-City services, to facilitate connectivity between Orange Cove, Reedley, Parlier, Sanger and Fresno. Both entities will continue to utilize a portion of their locally approved ½ cent sales tax (Measure R in Tulare County and Measure C in Fresno County) to continue to split the costs of this transit expansion program.

Laton Transit continues to be provided by the FCRTA through an ongoing inter-agency services agreement with Kings Area Rural Transit (KART). Round trip, inter-community service between the unincorporated Community of Laton and the City of Hanford, in Kings County, is available Monday through Friday. An existing inter-County service by KART from Hanford through Selma (Kaiser Clinic) and Hospitals in Fresno and the Central Valley Children's Hospital in Madera County was provided two (2) times a week. FCRTA funds one additional day, so services are now available Monday, Wednesday and Friday.

Rural Transit between remote areas of Fresno County has been mentioned in the Regional Transportation Plan and Rural Short Range Transit Plan (SRTP) for many years. The Measure-C Expenditure Plan referenced the concept for funding and implementation. Service beyond the current transit service areas associated with incorporated cities has been difficult to justify. Following the successful passage of Measure-C in November 2006, the FCRTA has been preparing to offer such a service. The 2010-11 FCRTA Budget reflects Measure-C funding for the new "Rural Transit" service. Four (4) vehicles have been purchased to facilitate the operation of three (3) in regular service, Monday through Friday, with the fourth (4th) reserved as a back-up vehicle. The adopted Rural SRTP reflects the demand responsive operation to be available on a twenty-four (24) hour prior reservation basis. Transfers to existing operations should eliminate service duplications. The FCRTA will be contracting with Fresno County Economic Opportunities Commission (FCEOC) as the Rural Consolidated Transportation Service Agency (Rural CTSA) for the provision of this transportation services. It is recognized that this is an important new service, and yet it will still need to be subjected to minimum performance evaluation criteria in order to justify the future number of service vehicles.

Recommendation:

It is recommended that the COFCG Policy Board find that public transportation needs within the unincorporated portions of the County of Fresno will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

Additional Information

It should be noted that additional transit needs are being met through three (3) other programs that are being implemented with Measure – C funds. The Fresno COG administers the programs:

- Carpooling - A subsidized carpooling program is available for individuals willing to share rides with others. A computerized program may assist individuals in making successful contacts to form successful arrangements to conveniently share rides.
- Commuter Vanpooling – A subsidized vanpooling program is available for a group of individuals who may have common interests in commuting for employment or schooling at City Colleges and Universities. Several commercial entities have complete programs to provide vans ranging from seven (7) to fifteen (15) passenger capacities. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.
- Farm Labor Vanpooling – A subsidized farm labor vanpooling program facilitates group transportation to field and packing facilities. The program is flexible to meet the seasonal needs of the workers, originating in Fresno County. Fifteen (15) passenger vans accommodate seven (7) to fifteen (15) individuals. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.

Individuals and groups desiring to know more about these programs should call 559-441-RIDE (7433) or contact www.valleyrides.com for more information.

Attachment A
Social Services Transportation Advisory Council
Membership List
Updated May 2010

Potential Transit User 60 Years of Age or Older (minimum of 1)			
Appointment	Resident/of Geographic Representation	Term Expires	Ethnic Background
Terri Staples	Fresno/Fresno County	5-2010	Caucasian
Phyllis Baltierra, Firebaugh Sr.Site Coordinator	Firebaugh /Fresno County	3-2012	Hispanic
Representatives of the Local Social Service Providers for Seniors (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Linda Descoteaux, FMAAA	Fresno/Fresno County	3-2012	Caucasian
Margo Lerwill, Fresno County Public Works	Fresno/Fresno County	2-2012	Caucasian
Nikki Vartikian, CCNF	Fresno/Fresno County	3-2012	Armenian
Potential Transit User Who Is Disabled (minimum of 1)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Carlos Duarte, FAX	Fresno/Fresno County	3-2012	Hispanic
Bill Sheen	Clovis/Fresno County	4-2010	Caucasian
Representative of the Local Social Service Provider for Disabled (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Bob Hand, Resources for Independence, Central Valley	Fresno/Fresno County	6-2010	Caucasian
Bill Hyatt, CVRC	Fresno/Fresno County	6-2012	Caucasian

Representative of a Local Social Service Provider for Persons of Limited Means (minimum of 1)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Dr. Connie Cha, Empowerment Institute	Fresno/Fresno County	3-2012	Asian American
David Moll, CSUF	Fresno/Fresno County	6-2012	Caucasian
Representatives from the Local Consolidated Transportation Service Agency (minimum of 2)			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Shonna Halterman, Clovis Transit	Clovis/Fresno County	9-2012	Caucasian
Gary Joseph, FCEOC/CTSA	Fresno/Fresno County	6-2012	Caucasian
Jeffrey Webster, FCRTA	Fresno/Fresno County	6-2012	Caucasian
Judith Nishi, FAX	Sanger/Fresno County	6-2012	Asian American
Representatives of General Public			
Appointment	Resident Of/ Geographic Representation	Term Expires	Ethnic Background
Dottie Wright	Fresno/Fresno County	2-2012	Caucasian

Acronym	Agency Name
FMAAA	Fresno Madera Area Agency on Aging
RICV	Resources for Independence, Central Valley
UCP	United Cerebral Palsy
ET&A	Fresno County Department of Employment & Temporary Assistance
FCEOC	Fresno County Economic Opportunities Commission
CTSA	Consolidated Transportation Service Agency
FCRTA	Fresno County Rural Transit Agency
FAX	Fresno Area Express
VAC CA HCS	Veterans Administration Central California Health Care System
FCHSS	Fresno County Health and Social Services
NFB	National Federation of the Blind
CCNF	Central California Nikkie Foundation

Attachment B-1
Unmet Transit Needs Request for Comments Letter

February 9, 2010

MEMORANDUM

TO: Interested Individuals and/or Organizations

FROM: BILL HYATT, Chairman
Social Services Transportation Advisory Council

SUBJECT: UNMET PUBLIC TRANSPORTATION NEEDS

The Council of Fresno County Governments (COG), as the Regional Transportation Planning Agency, is responsible for annually ensuring that public transportation needs are being “reasonably met”. Each year the Fresno COG conducts an extensive process to plan, program, and evaluate existing and potential general public and social service transit services within Fresno County.

The COG’s Social Services Transportation Advisory Council (SSTAC) was established to address transit issues within Fresno County. It is composed of a broad representation of social service agencies, transit operators and users, and is responsible for forwarding recommendations to the COG Policy Board regarding transit needs and issues.

As part of the annual process to identify possible unmet transit needs within Fresno County, we invite individuals and organizations such as you, to contribute comments. If you are aware of a specific transit need that is not currently being met by one of the existing general public, social service or private sector operators, ***we request that you submit information regarding any unmet transit needs to assist staff in evaluating the potential for additional transit service.*** In order to evaluate potential services, we are asking you to provide as much information as possible. The specific information that will be most helpful includes:

- Where new service is needed, and where the potential trips would start and end;
- When and how often trips would need to be scheduled;
- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

The information will be used by the SSTAC to evaluate potential new services before it makes a determination and recommendation regarding “unmet transit needs” to the COG Policy Board prior to its public hearing on this matter. The public hearing will be held on June 24, 2010 during the COG Policy Board Meeting.

If you have questions about transit services in your area, please contact the appropriate staff representatives to the Council:

- **City of Fresno** - Mr. Jeff Long, COG Transit Planner, 621-1436
- **City of Clovis** - Ms. Shonna Halterman, General Services Manager, 324-2767
- **Rural Communities** - Mr. Jeffrey Webster, FCRTA General Manager, 233-6789
- **Social Services Programs** - Mr. Gary Joseph, CTSA Transit System Director, 486-6594

If you have any specific written comments, please forward them to me, with the required aforementioned supporting information by March 19, 2010:

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center Inc.
4615 North Marty
Fresno, California 93722
Fax number: 800-856-8647

In addition to our request for written comments, SSTAC will be holding three information-gathering meetings during the month of February 2010. The meeting times and locations are as follows:

Wednesday, February 17, 2010 – 4:00 p.m.

Westside of Fresno County
City of Kerman, Kerman Community/Teen Center
15101 W. Kearney Plaza, Kerman, CA 93630

Thursday, February 18, 2010 – 2:00 p.m.

Eastside of Fresno County
City of Orange Cove, Victor P. Lopez Community and Training Center
1705 Anchor Avenue, Orange Cove, CA 93646

Wednesday, February 24, 2010 – 5:30 p.m.

Fresno-Clovis Metropolitan Area
City of Fresno
CalTrans, Manchester Center Office (Yosemite Room)
2015 E. Shields Avenue, #100, Fresno, CA 93726

The meeting rooms and restrooms are ADA accessible. Representatives or individuals with disabilities should contact Fresno COG (559-233-4148), at least 3 days in advance, to request auxiliary aids and/or translation services necessary to participate in the public meeting.

Thank you in advance for your assistance and cooperation. If you have any questions, please call me at 276-4341, or email at BHyatt@cvrc.org.

Attachment B-2

Unmet Transit Needs Request for Comments Letter in Spanish

9 de febrero, 2010

MEMORANDUM

PARA: Organizaciones o Individuos Interesados

DE: BILL HYATT, Presidente
Consejo Consultivo del Transporte de los Servicios Sociales

TEMA: NECESIDADES INCUMPLIDOS DE TRANSPORTE PUBLICO

El Consejo de los Gobiernos del Condado de Fresno (COFCG), como la Agencia de Planeamiento Regional del Transporte, es responsable anualmente de asegurarse de que las necesidades públicas del transporte "razonablemente se están resolviendo". Cada año el COFCG conduce un proceso extenso para planear, programar, y evaluar los servicios del tránsito que ahora existen y servicios potenciales dentro del Condado de Fresno para el publico general.

Establecieron al Consejo Consultivo del Transporte de los Servicios Sociales de COFCG's (SSTAC) para tratar ediciones del tránsito dentro del Condado de Fresno. Se compone de una amplia representación de las agencias del servicio social, de los operadores del tránsito y de los usuarios. El Consejo es responsable para dar recomendaciones al Tablero de la Política de COFCG acerca de las necesidades y ediciones del tránsito.

Como parte del proceso anual a identificar necesidades que esten incumplidos en el tránsito dentro del Condado de Fresno, invitamos a organizaciones y individuos como usted, que contribuyan comentarios. Si usted está enterado de una necesidad específica del tránsito que no esté siendo resuelta en parte de operadores de público en general, del servicio social o del sector privado, ***solicitamos que usted someta la información, con respecto a cualquier servicio de tránsito que este incumplido, para asistir en la evaluación del potencial para servicios adicionales del tránsito.*** Para evaluar servicios potenciales, estamos pidiendo que usted proporciona la mas información posible. La información específica que será la más provechosa incluye:

- Donde está necesario el nuevo servicio, y donde los viajes potenciales comenzarían y terminarían;
- Cuando, y con cuánta frecuencia, se deberían programar los recorridos;
- Una descripción de los individuos que necesitan el servicio incluyendo categoría de edad, apremios financieros, y si tengan inhabilidades que requieren servicios especiales.

La información será utilizada por el SSTAC para evaluar nuevos servicios potenciales, antes de hacer una determinación y la recomendación, con respecto a "necesidades incumplidos del tránsito" al Tablero de la Política de COFCG antes de su Audiencia Pública en esta materia. La Audiencia Publica sera sostenida el 24 de junio, 2010 durante la junta del Tablero de la Politica de COFCG.

Si usted tiene preguntas sobre servicios del tránsito en su área, por favor llame o escriba a los representantes apropiados del Consejo:

- **Ciudad de Fresno** - Sr. Jeff Long, Planificador de Tránsito de COFCG, 621-1436
- **Ciudad de Clovis** – Senorita Shonna Halterman, Gerenta, 324-2767
- **Comunidades Rurales** - Sr. Jeffrey Webster, FCRTA Director General, 233-6789
- **Programas De los Servicios Sociales** - Sr. Gary Joseph, CTSA, Director Sistema De Tránsito 486-6594

Si usted tiene algunos específicos comentarios por escrito, por favor escribame, con la información requerida de soporte ya mencionada, antes del 19 de marzo, 2010:

Bill Hyatt, Presidente de SSTAC
Central Valley Regional Center Inc.
4615 N. Marty
Fresno, California 93722
Numero de fax: 800-856-8647

Además de pedir comentarios escritos, SSTAC tendrá tres reuniones de información durante el mes de febrero, 2010. La hora y localización de las reuniones son como sigue:

Miércoles, 17 de febrero, 2010 – 4:00 p.m.

Westside of Fresno County
Ciudad de Kerman, Centro de la Comunidad/Adolescentes de Kerman
15101 W. Kearney Plaza, Kerman, CA 93630

Jueves, 18 de febrero, 2010 – 2:00 p.m.

East Side of Fresno County
Ciudad de Orange Cove, Centro de Comunidad y Entrenamiento, Victor P Lopez
1705 Anchor Avenue, Orange Cove, CA 93646

Miércoles, 24 de febrero, 2010 - 5:30 p.m.

Area Metropolitana Fresno-Clovis
Ciudad de Fresno
CalTrans, Oficina del Centro Manchester (Cuarto Yosemite)
2015 E. Shields Ave., #100, Fresno, CA 93726

Nota: Las salas de conferencias y los sanitarios son accesibles para personas discapacitadas. Representantes o personas con discapacidades deben ponerse en contacto con Fresno COG (559-233-4148) al menos tres días por adelantado de la junta para solicitar ayuda auxiliar o servicio de traducción necesario para participar en la conferencia pública.

Gracias en adelantado por su asistencia y cooperación. Si usted tiene alguna pregunta, por favor llamar al 276-4341 o correo electrónico BHyatt@cvrc.org.

Attachment B-3 Unmet Needs Letter Mailing List

Office of District Attorney
2220 Tulare St., #1700
Fresno, CA 93779

Director
Asian Interpreting Svs.
P.O. Box 8012
Fresno, CA 93747

Bilingual Counseling
Balderas Elementary School
4625 E. Florence Ave.
Fresno, CA 93725

Administrative Office
Boys & Girls Clubs of Fresno
540 N. Augusta
Fresno, CA 93701

Director of Social Services
CA Armenian Home
6720 E. Kings Canyon Rd.
Fresno, CA 93727

Social Service Coordinator
CA Health Collaborative
1625 E. Shaw, #155
Fresno, CA 93710

Marketing Director
Carrington Pointe
1715 E. Alluvial
Fresno, CA 93720

Director
Central Valley YMCA
P.O. Box 11248
Fresno, CA 93772-1248

Resources Referral Assistant
Children Services Network
1911 N. Helm Ave.
Fresno, CA 93727-1614

Assistant Ombudsman
City Manager's Office
2600 Fresno St.
Fresno, CA 93721

Community Service Officer
Clovis Police Dept.
1033 Fifth St.
Clovis, CA 93612

Social Service Coordinator
Club 55 Plus
1111 E. Spruce
Fresno, CA 93720

Coordinator
Coalinga Sr. Center
P.O. Box 386
Coalinga, CA 93210

Commissioner
Commission on the Status of Women
3283 N. Dewey
Fresno, CA 93722

Community Service Officer
Crime Prevention Unit
2323 Mariposa St.
Fresno, CA 93721

Executive Director
CSUF Foundation
5310 N. Campus Dr., MS102
Fresno, CA 93740

Delno Terrace Elderly Housing
1480 N. Delno
Fresno, CA 93728

Project Coordinator
EOC Refugee Svs.
1920 Mariposa Mall
Fresno, CA 93721

Director
EOC Senior Aides
1900 Mariposa, #116
Fresno, CA 93721

Program Director
Foster Grandparent Program
1920 Mariposa Mall
Fresno, CA 93721

Social Service Coordinator
Fresno Care Home Finding Svs.
6411 N. Dolores
Fresno, CA 93711

Supervisor
Fresno Co. Comm. Health
1222 Fulton Mall, MS 178
Fresno, CA 93721

Refugee Community Liaison
Fresno Co. Dept. of Social Svs.
2600 Ventura Ave.
Fresno, CA 93750

Fresno Co. Hispanic Commission on
Alcohol & Drug Abuse Svs. Inc.
1444 Fulton St.
Fresno, CA 93721-1610

Fresno Co. Library, Bear Mtn. Branch
30733 Kings Canyon Rd.
Squaw Valley, CA 93675

Social Service Coordinator
Fresno Co. Mental Health Dept.
4441 E. Kings Canyon Rd.
Fresno, CA 93702

Nutrition Site Coord.
Fresno Learning Ctr.
1240 Broadway Plaza, 1st Floor
Fresno, CA 93721

Postmaster
Fresno Main Office
1900 E St.
Fresno, CA 93706

Director of Student Affairs
Fresno Pacific University
1717 S. Chestnut
Fresno, CA 93702

D.A.R.E. Officer
Fresno Police Dept.
2324 Mariposa St.
Fresno, CA 93721

Multicultural/Multilingual Dept.
Fresno Unified School District
Tulare & M St.
Fresno, CA 93721

Administrator
Glen Agnes/Delno Terrace
530 W. Floradora
Fresno, CA 93728

Nutrition Site Coordinator
Highway City Sr. Ctr.
5140 State St.
Fresno, CA 93711

President
Hmong American Advisory
2333 N. Price Ave.
Fresno, CA 93703

Hy-Pana Convalescent Hospital
3510 E. Shields
Fresno, CA 93726

Lao Buddhist Temple
4733 W. Vassar Ave.
Fresno, CA 93722

Director
Latino Issues Forum, Valley Reg. Office
550 E. Shaw Ave., Ste. 255
Fresno, CA 93710

Social Service Coordinator
Medical Claims Filing Service
4733 N. Crystal
Fresno, CA 93705

Nutrition Site Coord.
Mendota Sr. Ctr.
415 Sorenson
Mendota, CA 93640

Social Service Coordinator
Older Adult Care Solutions
204 W. Portland
Fresno, CA 93711

Orange Cove Family Health Ctr.
445 Eleventh St.
Orange Cove, CA 93646-2298

Reg. Service Admin.
Pioneer Systems
P.O. Box 2963
Oakhurst, CA 93644

Medical Interpreter Escort
Refugee Health Screening
P.O. Box 11867
Fresno, CA 93775

Administrator
Robinwood Inn
567 W. Sample
Fresno, CA 93704

Salvation Army Congregate Meals
1854 Fulton St.
Fresno, CA 93721

San Joaquin Valley Dialysis
3636 N. First St., #144
Fresno, CA 93726

Assistant Professor
School of Health & Social Work Ed.
3225 E. San Ramon Ave.
Fresno, CA 93740

Selma Community Health Center
1041 E. Rose Ave.
Selma, CA 93662-3292

Social Service Coordinator
Senior Advocate
1567 E. Almendra
Fresno, CA 93710

Administrator
Shaw Ranch
8016 E. Shaw
Clovis, CA 93611

Community Service Officer
Sheriff's Dept.
2200 Fresno St.
Fresno, CA 93717

Executive Director
Sierra Mono Museum
P.O. Box 275
North Fork, CA 93643

Site Coordinator
Sierra Oaks Senior and Community Center
33276 Lodge Road
Tollhouse, CA 93667

President
Sierra Oaks Senior Citizens Association
33276 Lodge Road
Tollhouse, CA 93667

Investment Advisor
Smith Barney
5250 N. Palm, #301
Fresno, CA 93704

Marketing Director
Somerford Place
575 E. Alluvial Ave., Ste. 103
Fresno, CA 93720-2822

Nutrition Site Coord.
Sr. Citizens Village
1917 S. Chestnut
Fresno, CA 93702

Coordinator
Sr. Nutrition, Glen Agnes Ctr.
530 W. Floradora
Fresno, CA 93728

Coordinator
Sr. Nutrition, Hinton Ctr.
2385 S. Fairview Ave.
Fresno, CA 93706

Coordinator
Sr. Nutrition, Las Casitas Village
156 S. Willow
Fresno, CA 93727

Coordinator
Sr. Nutrition, Romain Ctr.
745 N. First
Fresno, CA 93702

Social Service Coordinator
Summit Care Corporation
5630 N. Van Ness
Fresno, CA 93711

Executive Director
Sunrise Assisted Living
7444 N. Cedar
Fresno, CA 93720

Social Service Coordinator
The Gendron Home
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Attachment C
Information Gathering Meeting Attendance Lists

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING FEBRUARY 17, 2010 CITY OF KERMAN SIGN-IN SHEET		
NAME	ADDRESS	PHONE
GARY JOSEPH	FCEOC	266-3663
WALTER HALL	RESIDENT	842-8822
EDGARDO GOMEZ	RESIDENT	846-8733
AIDA DIAZ	RESIDENT	846-9069
DANIEL OSUNA		405-8754
JOSE BARRAZA		761-5230
JEWEL O'DELL	RESIDENT	
PHILIP GALLEGOS	RESIDENT	846-9324
MARK	RESIDENT	846-4809
JEFFREY D. WEBSTER	FCRTA	233-6789
JEFF LONG	COFCG	621-1436

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING SIGN-IN SHEET FEBRUARY 18, 2010 CITY OF ORANGE COVE		
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JEFFREY D. WEBSTER	FCRTA	233-6789
JEFF LONG	COFCG	621-1436

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING SIGN-IN SHEET FEBRUARY 24, 2010 CITY OF FRESNO		
NAME	ADDRESS	PHONE
GARY JOSEPH	FCEOC	266-3663
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MARIA SOFIA CORONA	CRLA	233-6710
JEFF LONG	COFCG	621-1436
PHOEBE SEATON	CRLA	233-6710
SHONNA HALTERMAN	CITY OF CLOVIS	621-1502
BILL HYATT	CVRC	276-4341

Attachment D
Response Letter to County of Fresno

May 7, 2010

Catherine A. Huerta, Director
Fresno County Department of Social Services
P.O. Box 1912
Fresno, CA 93718-1912

Regarding: Employment Shuttles from Rural Eastside and Westside Cities to the Fresno Metropolitan Area.

Attention: Nicole Argain, Staff Analyst

Dear Ms Huerta:

Thank you for taking the time to prepare a response to the Council of Fresno County Government's (Fresno COG) annual process by its Social Service Transportation Advisory Council (SSTAC) regarding unmet transit needs.

Thank you for expressing your comments regarding the possible benefit of offering shuttles from the Selma / Reedley and Firebaugh, Mendota, San Joaquin areas in order for residents to maintain employment in the Fresno Metropolitan Area. We appreciate the numerical results of your recent survey of clients in those areas. We also understand that such a service could also benefit your employees who live in those same areas.

Your request however surprised us a bit considering the previous unsuccessful efforts that were funded by the Fresno County Department of Employment and Temporary Assistance between 2000 and 2003 as part of the federally funded "Welfare to Work" legislation. Your files should include complete documentation (they would probably exceed 18" of cabinet space) regarding the entire program. At that time, the County funded the FCRTA to expand our existing services to cover the period of 6:00am to 6:00pm, Monday through Saturday, including all but four (4) holidays (New Years Day, Independence Day, Thanksgiving Day, and Christmas Day) in an expressed effort to address transit needs to employment, education, training, and child care. Our inter-city services added early morning and late afternoon routes to specifically attract riders "to" and "from" the Fresno Metropolitan Area. Additional services were instituted to connect Reedley and Selma (Eastside Transit) to ensure access to Reedley College. Coalinga Transit also offered connections to the interchange developments at Interstate -5 and Highway 198, with connections to Hanford. The Department had resources to also provide transit passes to their clients in an effort to facilitate transit access from the rural areas to the urban areas with transfers to Fresno Area Express (FAX) and Clovis Transit. Unfortunately the County was unable to distribute the necessary passes to their clients for fear that their clients "confidentiality" may be compromised. Ridership by other individuals did not meet minimum criteria to warrant continued funding by the County or the FCRTA. In the end, service operations were adjusted to respond to actual usage, and generally continue to the present day.

With regards to transportation for employment purposes, it was acknowledged that regular scheduled fixed route service is inherently slower than personal transportation. Rural travel times to the FCMA were just part of the issue. Once in Downtown Fresno, at Courthouse Park, incoming

passengers were encouraged to transfer to Fresno Area Express (FAX) scheduled fixed route services in order to be dropped off near their actual destination locations. This additional urban travel time often exceeded the actual rural travel time. Trips of over two (2) hours were not uncommon. We also documented that as participants found employment, after their second paycheck, they chose to acquire their own personal transportation, never to ride the bus again.

These matters were acknowledged in the preparation and successful passage of the Measure - C half-cent Sales Tax Expenditure Plan in 2006. Specifically the Plan sets aside ample funding to subsidize the implementation of three (3) rideshare programs for Fresno County residents. They include: Carpooling; Commuter Vanpools, and Farm Labor Vanpools. The staff of Fresno COG administers the programs. Staff utilizes a commuter program to refer possible participants to one another in order to form their own carpools. Incentives are available to encourage the ongoing arrangements. The Vanpool programs are facilitated through experienced vendors. Passengers from a common area that want to travel at a particular time and arrive in an area, that they may be dropped-off and picked-up later for the return trip, have successfully been established. The vendors can provide seven (7) to fifteen (15) passenger vans. Vanpool participants have a designated "primary" and "back-up" driver they coordinate amongst themselves. The vendor takes care of the fuel costs, insurance, maintenance for the individual vanpool. Resultant costs reflect the actual distances traveled on a regular basis. A Measure C subsidy covers a portion of the costs. In exchange, the participants divide the remaining cost equally. Often the cost is much less than the actual cost of operating their own personal vehicle. The actual fees have proven to be very nominal for an employed person with a paycheck. This arrangement has proven very successful for regular home to work or school trips. Currently there are several hundred commuter vanpool and farm labor vanpools operating in Fresno County, with additional available funding to support the formation of many more vanpools.

The staff of the County's Department may desire to refer their participants to the Valley Rides Program. They may be contacted at 441-RIDE (7433) or www.valleyrides.com to learn of the details. Valley Rides Staff, and their designated program vendors, continue to be available to make on-site presentations to employers and employees who may want to know more about the programs.

With this information, I am sure you will appreciate that there is an existing transit program that is actually designed to meet the very needs expressed for our consideration.

If you should have other comments or questions, please contact me.

Sincerely,

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